# Appendix K 2009-2010 Activity Report Forms for Demand Management Measures

# 2009 Activity Report Forms for Demand Management Measures

#### City of Santa Maria

# Annual Reports

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Base Year Data

Ater Sources and Usage Sources	Servic	ce Area Population: 92,242	Save						
Uses	Potable	and a subscription of the subscription							
MP 1 Operations Practices	Own Sources New								
Water Loss Control Metering with Commodity	Supply Source Name	Quantity Supplied (AF/Year)	Water Supply Type	Actions					
Retail Conservation Pricing BMP 2 Public Outreach Public Outreach Cont'd	Wells	6,610 Total: 6,610.00	Groundwater	Edit Delete					
School Education	Imported Water			New					
MP 3 - Residential Fraditional	Supply Source Name	Quantity Supplied (AF/Year)	Water Supply Type	Actions					
Flex Track MP 4 - CII Traditional	State Water	7,637.00 Total: 7,637.00	Surface	Edit Delete					
Flex Track	Exported Water			New					
MP 5 - Landscape Traditional Flex Track	Supply Source Name	Quantity Exported (AF/Year)	Where Exported	Actions					
	Non Potable	Net Potable Into the Sy	ALT ALT TEAL						
	Non Potable			New					
	Own Sources		In the second second	New					
		Quantity Supplied (AF/Year)	Water Supply Type Groundwater	Actions					
	Own Sources Supply Source Name	Quantity Supplied (AF/Year) 2.00	Water Supply Type Groundwater	Actions					
	Own Sources Supply Source Name Well	Quantity Supplied (AF/Year) 2.00	Water Supply Type Groundwater	Actions Edit Delete					
	Own Sources Supply Source Name Well Imported Water	Quantity Supplied (AF/Year) 2.00 Total: 2.00 Quantity Supplied (AF/Year) No data to display	Water Supply Type Groundwater Water Supply Type	Actions           Edit         Delete           New					
	Own Sources Supply Source Name Well Imported Water Supply Source Name	Quantity Supplied (AF/Year) 2.00 Total: 2.00 Quantity Supplied (AF/Year)	Water Supply Type Groundwater Water Supply Type	Actions       Edit     Delete       New       Actions					
	Own Sources Supply Source Name Well Imported Water Supply Source Name Exported Water	Quantity Supplied (AF/Year) 2.00 Total: 2.00 Quantity Supplied (AF/Year) No data to display Total :	Water Supply Type Groundwater Water Supply Type	Actions       Edit     Delete       New       Actions					
	Own Sources Supply Source Name Well Imported Water Supply Source Name	Quantity Supplied (AF/Year) 2.00 Total: 2.00 Quantity Supplied (AF/Year) No data to display	Water Supply Type Groundwater Water Supply Type	Actions       Edit     Delete       New       Actions					
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#### City of Santa Maria

#### Annual Reports

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Reporting Year			Wa	iter Uses		
Water Sources and Usage Sources Uses	Potable					
BMP 1	Billed					
Operations Practices Water Loss Control Metering with Commodity Retail Conservation Pricing	Property Type	Metered # Accounts	Metered Water Delivered (AF/Year)	Un-Metered # Account	Un-Metered WaterDelivered In AF	
BMP 2	Single-Family	18,621	6,949.00	0	0.00	
Public Outreach Public Outreach Cont'd School Education	Multi-Family	784	2,283.00	0	0.00	
BMP 3 - Residential	Commercial	1,340	1,936.00	0	0.00	
Traditional Flex Track	Industrial	98	334.00	0	0.00	
BMP 4 - CII Traditional	Institutional	557	805.00	٥	0.00	
Flex Track BMP 5 - Landscape	Dedicated Irrigation	181	1,036.00	0	0.00	
Traditional Flex Track	System Flushing	6	10.00	0	0.00	
GPCD	Fire Lines	1	7.00	0	0.00	
A	Other	3	145.00	0	0.00	
			Total : 13,505.00		Total : 0.00	
	Un-Billed					
	Property Type	Metered # Account	Metered Water Deliveries (AF/Year)	Un-Metered # Account	Un-Metered Water Deliveries AF/Year	Ĭ
	Single-Family					
	Multi-Family					
	Commercial					
	Industrial					
	Institutional					
	Dedicated Irrigation					
	System Flushing					
	Fire Lines					
	Other					
			Total : 0.00	)	Total : 0.00	
			Net Potable Into the	e System: 13,505	.00 AF/Year	
	Non Potable					
	Billed					
	Property Type		Metered Water Delivered (AF/Year)	Un-Metered # Accounts	Un-Metered Water Delivered (AF/Year)	I

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Agricultural		1 2.00	(	0.00	Edit	Delete
		Total : 2.00		Total : 0.00	)	
Un-Billed						New
Property Type	Metered # Accounts	Metered Water Deliveries (AF/Year)	Un-Metered # Accounts	Un-Metered Water Deliveries (AF/Year)	Actions	
Agricultural					Edit	Delete
		Total : 0.00		Total : 0.00	)	
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# Annual Reports

City of Santa Maria

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Water Sources and Usage					Save
Uses	Conservation Coordin	ator			
BMP 1					
Operations Practices Water Loss Control Metering with Commodity	Conservation Coordinate	or FYes CNO			
Retail Conservation Pricing	Contact Information				
Public Outreach	First Name	Myra	Street Address 1	2065 E. Main Street	
Public Outreach Cont'd	Last Name	Ritchie	Street Address 2		
School Education	Title	Water Conservation Specialist	City	Santa Maria	
BMP 3 - Residential Traditional	Phone	805-925-0951 Ext. 7235	State	Sector Se	
Flex Track	Mobile Phone	805-310-6483	PostalCode	93454	
MP 4 - CII	Email	mritchie@ci.santa-maria.ca.us			
Traditional					
Flex Track	Water Waste Prevent	ion			
BMP 5 - Landscape Traditional Flex Track	An agency MUST do a do them all when po	at least one of the following five stible.	strategies; althoug	gh water agencies are	encouraged
		, upload or provide an electronic link		terms of service adopted	t by your
GPCD GPCD	agency to meet the wat Upload File	ter waste prevention requirements of	this BMP.)		
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The city ordinances 8-10-32 and 8-10-33 states that all customers are required to maintain in good repair all of their pipes, faucets, valves, plumbing fixtures or any other water-use appliances, at all times to prevent the waste of water. The City has the right to shut off the water by the water division and will not be turned on again until repairs are made to the satisfaction of the water division. The water can be shut off and locked by the water division if the customer willfully and negligently wastes water through the sprinklers or any other facility. In both cases the water will not be turned back on until a turn-on fee is paid.

Section 8-10.33 states that the water may be shut off and sealed by the Utilities Department until a turn on fee is paid if the customer is found to willfully and negligently wastes water through the misuse of sprinkler. 9-4.08 states that all commercial car wash facilities, including self wash, shall have a water recycling system and the design installations of these systems shall be approved by the administrative authority.

# Annual Reports

City of Santa Maria

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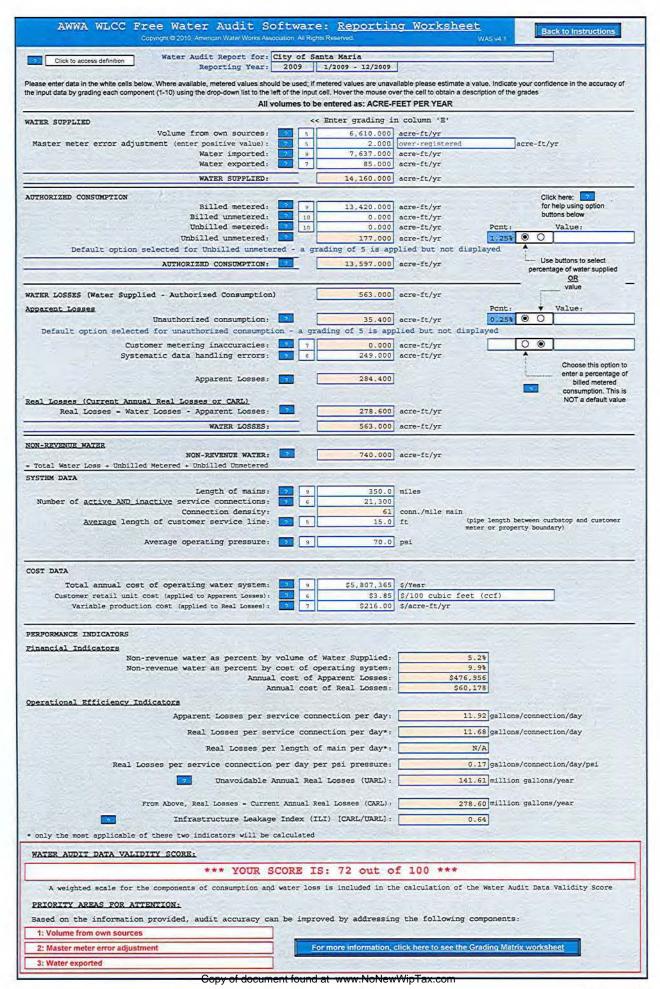
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	Water Sources and Usage									Save
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	Retail Conservation Pricing		1		-				Brows	se
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	BMP 3 - Residential		and the second second	and a second s	iction Meters	this Reporting Y		Yes C No		
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	BMP 5 - Landscape Traditional	Water Loss	Performan	ce			1			
	Flex Track	Contract Contract			ater Loss Con	trol Performance		Yes C No		
	GPCD GPCD		stablished 8			The Extent Cost Keeping System	Effective (* n For The Repa	Yes C No ir of Report	ed Leaks for	The
		Following		ne Leak Repo	orted @ Yes	CNO		Leak Locatio	on @ Yes C	No
						<b>~</b>	Running Time F	in Desart t		. C
		Type of L		S	tting @ Yes		-			
			Leak \	olume Estim	ate : 🗭 Yes	CNO		Cost of Repa	ir: • Yes C	
		Agency Loc	Leak V ated and Re	olume Estim	ate : 🗭 Yes	C No the Extent Cos	-	Cost of Repa		
		Agency Loc	Leak V ated and Re	olume Estim	ate : 🗭 Yes orted Leaks to	C No the Extent Cos		Cost of Repa		
		Agency Loc	Leak V ated and Re	olume Estim	ate : 🗭 Yes orted Leaks to	C No the Extent Cos		Cost of Repa		No
		Agency Loc Type of Pr	Leak \ cated and Rep ogram Activit	olume Estim paired Unrep es Used to D	ate : 🗭 Yes orted Leaks to	C No the Extent Cos		Cost of Repa		No
		Agency Loc Type of Pr	Leak V cated and Rej ogram Activit	rmation	ate :  Yes orted Leaks to reetect Unrepo	C No o the Extent Cos orted Leaks		Cost of Repa Yes ⊂ No	ir: e Yes C	No I
- 0	a line page	Agency Loc Type of Pr	Leak V cated and Rej ogram Activit	rmation	ate :  Yes orted Leaks to reetect Unrepo	C No o the Extent Cos orted Leaks	t Effective 🤅	Cost of Repa Yes ⊂ No	ir: e Yes C	No I
Inform > opt	nation may	Agency Loc Type of Pr	Leak V cated and Rej ogram Activit	rmation	ate :  Yes orted Leaks to reetect Unrepo	C No o the Extent Cos orted Leaks	t Effective 🤅	Cost of Repa Yes ⊂ No	ir: e Yes C	No 그 그 5 only)
<b>`</b>	nation may	Agency Loc Type of Pr Annual Sun Complete	Leak V cated and Re ogram Activit nmary Info the followi Economic Value Of	olume Estim paired Unrep es Used to C rmation ng table with Economic Value Of	th annual su Miles Of System Surveyed	C No o the Extent Cos orted Leaks orted Leaks Pressure Reduction Undertaken for loss	t Effective (*	Cost of Repa Yes C No d for reporti Water Saved	ir: © Yes C	No Sonly) New
From +	the at	Agency Loc Type of Pr Annual Sun Complete Total Leaks Repaired	Leak V cated and Re ogram Activit nmary Info the followi Economic Value Of	olume Estim paired Unrep es Used to C rmation ng table with Economic Value Of	th annual su Miles Of System Surveyed	C No o the Extent Cos orted Leaks orted Leaks Pressure Reduction Undertaken for loss reduction	t Effective (*	Cost of Repa Yes C No d for reporti Water Saved	ing years 2-5	No Sonly) New
from +	the at	Agency Loc Type of Pr Annual Sun Complete Total Leaks Repaired	Leak V cated and Re ogram Activit nmary Info the followi Economic Value Of RealLoss	olume Estim paired Unrep es Used to C rmation ng table with Economic Value Of	th annual su Miles Of System Surveyed	C No o the Extent Cos orted Leaks orted Leaks Pressure Reduction Undertaken for loss reduction	t Effective (*	Cost of Repa Yes C No d for reporti Water Saved	ing years 2-5	No Sonly) New
from +	the at	Agency Loc Type of Pr Annual Sun Complete Total Leaks Repaired	Leak V cated and Re ogram Activit nmary Info the followi Economic Value Of RealLoss	olume Estim paired Unrep es Used to C rmation ng table with Economic Value Of AppLoss	Ate : • Yes orted Leaks to retect Unreport th annual su Miles Of System Surveyed For Leaks	C No o the Extent Cos orted Leaks orted Leaks Pressure Reduction Undertaken for loss reduction	t Effective (* nation (required Cost Of Interventions	Cost of Repa Yes C No d for reporti Water Saved	ing years 2-5	No 그 그 5 only)
from +		Agency Loc Type of Pr Annual Sun Complete Total Leaks Repaired	Leak V cated and Re ogram Activit nmary Info the followi Economic Value Of RealLoss	olume Estim paired Unrep es Used to C rmation ng table with Economic Value Of AppLoss	Ate : • Yes orted Leaks to retect Unreport th annual su Miles Of System Surveyed For Leaks	C No o the Extent Cos orted Leaks orted Le	t Effective (* nation (required Cost Of Interventions	Cost of Repa Yes C No d for reporti Water Saved	ing years 2-5	No

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AWWA Water Loss Control Committee (WLCC) Free Water Audit Software v4.1	
Copyright © 2010, American Water Works Association. All Rights Reserved. WAS	S v4.1
<u>PURPOSE:</u> This spreadsheet-based water audit tool is designed to help quantify and track water losses associated with water distribution systems and identify areas for improved efficiency and cost recovery. It provides a "top-down" summary water audi format, and is not meant to take the place of a full-scale, comprehensive water audit format. SE: The spreadsheet contains several separate worksheets. Sheets can be accessed using the tabs towards the bottom of the screet	
r by clicking the buttons on the left below. Descriptions of each sheet are also given below.	
HE FOLLOWING KEY APPLIES THROUGHOUT: Value can be entered by user Value calculated based on input data These cells contain recommended default values	
lease begin by providing the following information, then proceed through each sheet in the workbook:	33
NAME OF CITY OR UTILITY: City of Santa Maria COUNTRY: USA	
REPORTING YEAR: 2009 START DATE (MM/YYYY): 01/2009 END DATE (MM/YYYY): 12/2009	
NAME OF CONTACT PERSON: Myra Ritchie E-MAIL: mritchie@ci.santa-maria.ca.us TELEPHONE: 805-925-0951	
LEASE SELECT PREFERRED REPORTING UNITS FOR WATER VOLUME: Acre-feet	
lick to advance to sheet Click here: c for help about units and conversions	
Instructions The current sheet	
Reporting Worksheet Enter the required data on this worksheet to calculate the water balance	10
Water Balance The values entered in the Reporting Worksheet are used to populate the water balance	4
Grading Matrix Depending on the confidence of audit inputs, a grading is assigned to the audit score	
Service Connections Diagrams depicting possible customer service connection configurations	
Definitions Use this sheet to understand terms used in the audit process	
Loss Control Planning Use this sheet to interpret the results of the audit validity score and performance indicators	
Comments:	
Add comments here to track additional supporting information, sources or names of participants	
If you have questions or comments regarding the software please contact us at: wkc@awwa.org	



AWWA WLCC	Free Water A	udit Softwa	re: <u>Water Balance</u>	Water Audit Report For:	Report Yr:
	Copyright © 2010, American			City of Santa Maria	2009
	Water Exported 85.000	S. Harris		Billed Water Exported	
			Billed Authorized Consumption	Billed Metered Consumption (inc. water exported) 13,420.000	Revenue Water
Own Sources (Adjusted for		Authorized Consumption	13,420.000	Billed Unmetered Consumption 0.000	13,420.000
known errors)		13,597.000	Unbilled Authorized Consumption	Unbilled Metered Consumption 0.000	Non-Revenue Wat (NRW)
6,608.000			177.000	Unbilled Unmetered Consumption 177.000	
	Water Supplied		Apparent Losses	Unauthorized Consumption 35.400	740.000
	14,160.000		284.400	Customer Metering Inaccuracies 0.000	
		Water Losses		Systematic Data Handling Brrors 249.000	
Water Imported		563.000	Real Losses	Leakage on Transmission and/or Distribution Mains Not broken down	
7,637.000			278.600	Leakage and Overflows at Utility's Storage Tanks Not broken down	
				Leakage on Service Connections Not broken down	

#### City of Santa Maria

# Annual Reports

Enter Annual Reports Agency Info My Account

< 2009 - >		BM	2 1.3 Metering	with Commodit	ty Rates	View MOU
Water Sources and Usage						Save
Uses	Implementation					
Operations Practices Water Loss Control	Does your agency	have any unmet	ered service connect	ions?	C Yes @ No	
Metering with Commodity Retail Conservation Pricing	If YES, has you	r agency complet	ed a meter retrofit p	blan?	C Yes @ No	
BMP 2	If YES, number during reportin		metered accounts fit	ted with meters		
Public Outreach Public Outreach Cont'd School Education	Are all new servic	e connections bei	ng metered?		€ Yes € No	
BMP 3 - Residential	Are all new servio	e connections bei	ng billed volumetrica	illy?	G Yes C No	
Traditional Flex Track			bmitted electronicall est, repair and repla		Yes No	
BMP 4 - CII	Please Fill Out 1	Contraction of the second second	the second s		1	
Traditional Flex Track	Account Type	# Metered Accounts	# Metered Accounts Read	# Metered Accounts Billed by Volume	Billing Frequency Per Year	# of estimated bills/yr
BMP 5 - Landscape Traditional	Single Family	18,621	18,621	18.621	Monthly -	12
Flex Track	Multi-Family	784	784	784	Monthly -	12
GPCD	Commercial	948	948	948	Monthly -	12
GPCD	Industrial	98	98	98	Monthly -	12
	Institutional	948	948	948	Monthly -	12
	Landscape	181	181	181	Monthly -	12
	Feasibility Study Has your agency program to provid	conducted a feasi	bility study to assess vitch mixed-use acco	the merits of a C Y	es 🗲 No	
	Has your agency program to provid dedicated landsca If YES, please A. When was the	e incentives to su pe meters? fill in the follow Peasiblity Study	vitch mixed-use acco ving information: conducted	e Feasibility Study Uploa	d File	rowse
	Has your agency program to provid dedicated landsca If YES, please A. When was the	e incentives to su pe meters? fill in the follow Peasiblity Study	vitch mixed-use acco ving information: conducted	punts to CY	d File	rowse
	Has your agency program to providedicated landsca If YES, please A. When was the B. Describe, uplo Upload	e incentives to su pe meters? fill in the follow e Feasiblity Study wad or provide an	vitch mixed-use acco ving information: conducted	punts to CY	d File	rowse
	Has your agency program to providedicated landsca If YES, please A. When was the B. Describe, uplo URL Upload URL Describe	e incentives to supermeters? fill in the follow e reasiblity Study and or provide an Clear Clear	vitch mixed-use acco	e Feasibility Study Uploa	d File	rowse
	Has your agency - program to providedicated landsca If YES, please A. When was the B. Describe, uplo URL URL Describe URL Number of CII Ac Number of CII Ac	e incentives to supermeters? fill in the follow e Feasibility Study and or provide an Clear Clear counts with Mixed counts with Mixed on Meters during	vitch mixed-use acco	punts to Y	d File	rowse
	Has your agency i program to providedicated landsca If YES, please A. When was the B. Describe, uplo URL URL Describe Number of CII Ac Number of CII Ac Dedicated Irrigation At Least As Effect	e incentives to supermeters? fill in the follow e Feasiblity Study and or provide an Clear Clear counts with Mixee counts with Mixee on Meters during tive As	vitch mixed-use acco	punts to Y	d File	rowse

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1.9

	<u></u>
	-
ments	
nments mments On Metering with Commodity Rates All of the city's connections are being metered. There are no inmetered connections retrofitte during the reporting year.	

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#### City of Santa Maria

# **Annual Reports**

Enter Annual Reports Agency Info My Account

	Reporting Year	BMP 1.4 Retail Conservation Pricing	View MOU
	Water Sources and Usage Sources Uses	0.0	Save
	BMP 1 Operations Practices Water Loss Control	Implementation (Water Rate Structure) Enter the Water Rate Structures that are assigned to the majority of your customers,	by customer class
	Metering with Commodity Retail Conservation Pricing		New
	BMP 2 Public Outreach Public Outreach Cont'd	Rate Structure Option         Customer Class         Total Revenue         Total Revenue Customer           Mame         Commodity Charges         Meter/Service (Fixed) Charges	Actions
	School Education	Sunde 12/08 70 78	Edit Delete
	BMP 3 - Residential	Increasing Block Family 13,688,73.28	0 Edit Delete
	BMP 4 - CII	Increasing Block Multi 23,380, 613.65	C Edit Delete
	Traditional Flex Track	Increasing Block Commercial - 4547, 365.53 -	- Edit Delete
	BMP 5 - Landscape	Increasing Block Indystrial - 601, 554.60	() Edit Delete
	Flex Track	Increasing Block Institutional -	-() Edit Delete
	GPCD GPCD	Increasing Block Deducated -1,902.289.72	O Edit Delete
		service Not Irrigation Provided Recipited/Reclaimed C	Edit Delete
		Service Not Raw	() Edit Delete
lala		Service Not Athor A	A Edit Delete
rotel		Provided UTACA 50	50
16, 193	3.47	Implementation Option (Conservation Pricing Option)	
16, 193 10bile		Please Select an Option	Design Model
		Annual Revenue as Reported	
87,003	5. 10	Total annual revenue from volumetric rates V = 0 Total annual revenue from customer meter/service (fixed) charges M = 0	
lotel	20 09	Retail Waste Water (Sewer) Rate Structure by Customer Class	P
90,9	37.08	Agency Provide Sewer Service Select the Retail Waste Water(Sewer) Rate Structure assigned to the majority of you specific customer class.	r customers within a
			New
		Rate Structure         Customer Class         Total Revenue         Total Revenue Customer           Option         Name         Commodity Charges         Meter/Service (Fixed) Charges	Actions
		Non-Volumetric Subject - 2, 661, 674.55	C Edit Delete
		Non-Volumetric Flat Rate Multin - 783,822.23	Edit Delete
		Non-Volumetric Commercial -1, 183, 201.78	

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Enter Annual Reports

1.0.41

Hotel 52,527.90 Mobile 145,991.35	Flat Rate O Edit Non-Volumetric Institutional O Edit Uniform Industrial - 181, 677.35 O Edit Service Not Recycled O Edit Provided Reclaimed 30 50	Delete Delete Delete
145,991.35 Motel 123,403.85	At Least As Effective As If Agency Implemented an AT LEAST AS EFFECTIVE AS variant then Please Give Explanation Agency is Implementing an AT LEAST AS EFFECTIVE AS variant of this BMP C Yes No Explanation of AT LEAST AS EFFECTIVE AS	4
123,403.85	Exemption Request If Agency has Requested an Exemption then please Select a Exemption Type	1
	Agency has Requested an Exemption from Implementing this BMP C Yes © No- Exemption Type Select Comments on Conservation Pricing BMP Seven of our industrial sever users are billed on volumetric use effected by monthly BODs and TSS readings taken from monthly	-
	samplings. The strength of their BOD and TSS readings effectshow much their monthly sewer bill is	1
	Download Canadian Rate Manual, and Instructions Instructions Canadian Rate Manual	

Revision: 2315

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#### Revenue by Category code and Account type

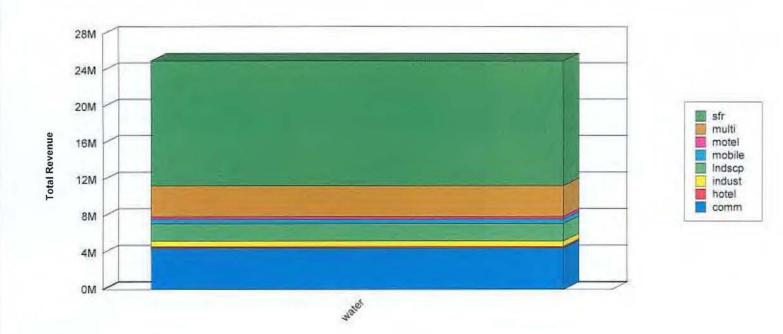
UBCrossSum.rpt 4/8/2011 10:12:35AM

City of Santa Maria

07/01/2009 through 06/30/2010

Account Type

	comm	hotel	indust	Indscp
water	4,547,365.53	146,193.47	601,554.60	1,902,289.72
Total	4,547,365.53	146,193.47	601,554.60	1,902,289.72



Category Code

Page: 1

Total	sfr	multi	motel	mobile
25,050,671.23	13,688,713.28	3,380,613.65	296,937.08	487,003.90
25,050,671.23	13,688,713.28	3,380,613.65	296,937.08	487,003.90

#### Revenue by Category code and Account type

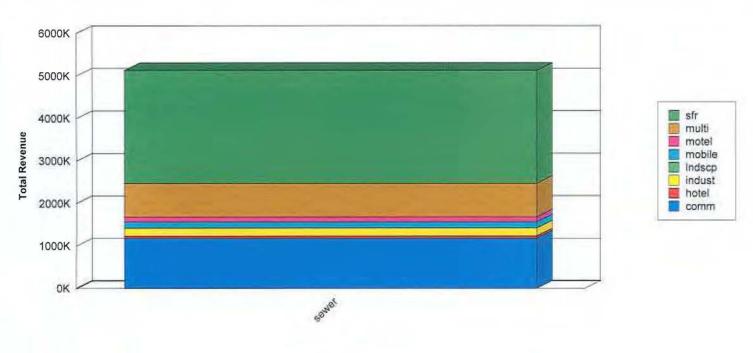
UBCrossSum.rpt 4/8/2011 11:05:13AM

City of Santa Maria

07/01/2009 through 06/30/2010

Account Type

	comm	hotel	indust	Indscp
sewer	1,183,201.78	52,527.90	181,677.35	1,537.07
Total	1,183,201.78	52,527.90	181,677.35	1,537.07



Category Code

Page: 1

Total	sfr	multi	motel	mobile
5,133,836.08	2,661,674.55	783,822.23	123,403.85	145,991.35
5,133,836.08	2,661,674.55	783,822.23	123,403.85	145,991.35

Welcome MyraRitchie | Log Out | Change Password ?

#### City of Santa Maria

### Annual Reports

Enter Annual Reports Agency Info My Account

Reporting Year	BMP 2.1 Public Outreach	View MOU
Water Sources and Usage Sources Uses	16 6 0	Save
BMP 1	Is a Wholesale Agency Performing Public Outreach?	
Operations Practices Water Loss Control Metering with Commodity Retail Conservation Pricing	Are there one or more wholesale agencies performing public outreach which can be counted to help your agency comply with the BMP?	C Yes @ No
BMP 2 Public Outreach Public Outreach Contid School Education	Is the Retail Agency Performing Public Outreach? Report a minimum of 4 water conservation related contacts your agency had with the public Information Programs List	Dic during the year.
BMP 3 - Residential Traditional Flex Track	Number of Public Contacts         Did at least one contact take place during each quarter of the reporting year?         Public Inform Programs	Mation Actions
BMP 4 - CII Traditional Flex Track	16 General wate conservation 16	
BMP 5 - Landscape Traditional Flex Track GPCD GPCD	Contact with the Media Are there one or more wholesale agencies performing media outreach which can be counted to help your agency comply with the BMP?	No
Greb	OR Retail Agency (Contacts with the Media)	
	Media Contacts List	New
Dave Delaces	Number of Media Contacts Did at least one contact take place during each quarter of the reporting year? Media Contact Types	Actions
1.) Press Release ' Water Awareness	6 News releases	Edit Delete
Month 2.) Press Release Water Consetvotion	Is a Wholesale Agency Performing Website Updates?         Did one or more CUWCC wholesale agencies agree to assume your agency's responsibility for meeting the requirements of and for CUWCC reporting of this BMP?         Select the wholesale agency name(s)         Enter the name(s) of the wholesale agency if not on the list (comma delimited)	© Yes C No
x.) $(u = 1 - 1 - 1)$	Is Your Agency Performing Website	
Water Conset Uttor	Updates? Enter your agency's URL (website address): www.ci.santa-maria.ca.us	
website 4	Describe a minimum of four water conservation related updates to your agency's website that took place during the year:	
	Did at least one Website Update take place	
3.) Press Release	during each quarter of the reporting year?	
Fix - A-Leak Week	Public Outreach Annual Budget Enter budget for public outreach programs. You may enter total budget in a single line or categories by entering many rows. Please indicate if personnel costs are included in the e	
4.) Press Release Water Conservation	Copy of document found at www.NoNewWipTax.com es/CUWCC/ReportingUnit/AnnualReport.aspx?ruID	)=658&vear= 4

ory Amount Type Costs Comments Actions	
	C
Update	

• Water Conservation Budget Ads : Publications \_ # 25,834.00

• Water Conservation Promotion = Publicity - # 6,503.00

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City of Santa Maria

# Annual Reports

Enter Annual Reports Agency Info My Account

< 2009 > >		BMP 2.1 Public Outr	each Cont	d	Y	Iew MQU
Water Sources and Usage					2	Save
Uses		9538.42 true	e .			
Operations Practices Water Loss Control	Public Outreach Expenses	h programs. Please include the sam	te kind of evoor	ses you included i	n the quest	ion relate
Metering with Commodity Retail Conservation Pricing		ove). For example, if you included p				be sure b
Public Outreach		1	1		1	New
Public Outreach Cont/d School Education	Expense Category	Expense Amount	Personnel Co	sts Included?	Actions	
BMP 3 - Residential Traditional	Water Conservation Kits	5,142			Edit	Delete
Flex Track	Water Conservation Bus Ads	3,000			Edit	Delete
BMP 4 - CII Traditional	Water Conservation Shower Timers	1,396			Edit	Delete
Flex Track		9,538	R.			
BMP 5 - Landscape Traditional	Additional Public Information	on Program				
Flex Track		on Program				
GPCD GPCD		information contacts. PLEASE list th				
14DE	how your agency views their important/ effective listed first.	ortance / effectiveness with respect	to conserving w	inter, mer ure me		
UVP2			to conserving w			es C N
UV221	important/ effective listed first.	each efforts?	to conserving w			ies C N
Hv2ga.	Important/ effective listed first. Were there additional Public Outr	each efforts?	to conserving w	Importance		New
Hv2g.	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional In Public Information Programs	each efforts?		1	@ Y	New
14724.	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional In Public Information Programs Flyers and/or brochures (total co	each efforts? nformation opies), bill stuffers, messages printe		1	۲ مربع کر م	New Delete
Herzen.	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional In Public Information Programs Flyers and/or brochures (total co information packets	each efforts? nformation opies), bill stuffers, messages printe		1	Actions       Edit	New Delete Delete
Aver	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional In Public Information Programs Flyers and/or brochures (total co information packets General water conservation infor Website Website - provide link to or list of	each efforts? nformation opies), bill stuffers, messages printe	d on bill, (WaterSense,	1	Actions       Edit       Edit	New Delete Delete
Avist	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional II Public Information Programs Flyers and/or brochures (total co information packets General water conservation infor Website Website Website - provide link to or list of California Landscape Contractors	each efforts? <b>nformation</b> opies), bill stuffers, messages printe rmation of qualified landscape professionals	d on bill, (WaterSense,	1	Actions Edit Edit Edit	New Delete Delete Delete
HV222	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional In Public Information Programs Flyers and/or brochures (total co information packets General water conservation infor Website Website Website - provide link to or list of California Landscape Contractors other helpful sites	each efforts? <b>nformation</b> opies), bill stuffers, messages printe rmation of qualified landscape professionals	d on bill, (WaterSense,	1	Actions Edit Edit Edit Edit	New Delete Delete Delete Delete
Hvize	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional II Public Information Programs Flyers and/or brochures (total co information packets General water conservation infor Website Website Website - provide link to or list of California Landscape Contractors other helpful sites Booths at local fairs/events Presentations Media outreach: news releases, Reporting Database Update – BL newspaper contacts, television of from outreach. Provide names of	each efforts? <b>nformation</b> opies), bill stuffers, messages printe rmation of qualified landscape professionals	d on bill, (WaterSense, , etc.) and ials, CUWCC ge 92 of 132 stories resulting TV stations,	1	Actions Edit Edit Edit Edit Edit Edit	New Delete Delete Delete Delete
14722-	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional II Public Information Programs Flyers and/or brochures (total co information packets General water conservation infor Website Website Website - provide link to or list of California Landscape Contractors other helpful sites Booths at local fairs/events Presentations Media outreach: news releases, Reporting Database Update – Bi newspaper contacts, television - Bi newspaper contacts, television - Bi newspaper contacts, relevision - Bi radio stations reached via media Sponsor or co-sponsor landscap	each efforts? <b>nformation</b> opies), bill stuffers, messages printe rmation of qualified landscape professionals s Association, Irrigation Association, editorial board visits, written editori usiness Requirements Document Par sontacts, radio contacts, articles or s f local media markets: newspaper, 7	ed on bill, (WaterSense, , etc.) and ials, CUWCC ge 92 of 132 stories resulting TV stations, rting period ers and/or	1	Actions       Edit       Edit       Edit       Edit       Edit       Edit       Edit       Edit       Edit	
	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional II Public Information Programs Flyers and/or brochures (total co information packets General water conservation infor Website Website - provide link to or list of California Landscape Contractors other helpful sites Booths at local fairs/events Presentations Media outreach: news releases, Reporting Database Update – Bu newspaper contacts, television of from outreach. Provide names of radio stations reached via media Sponsor or co-sponsor landscap homeowners associations: numt	each efforts? <b>nformation</b> opies), bill stuffers, messages printe rmation of qualified landscape professionals s Association, Irrigation Association, softacts, radio contacts, articles or s iontacts, radio contacts, articles or o outreach program during the repor e workshops/training for homeowne	ed on bill, (WaterSense, , etc.) and ials, CUWCC ge 92 of 132 stories resulting TV stations, rting period ers and/or endance ers and/or	1	Actions       Edit	New Delete Delete Delete Delete Delete
	Important/ effective listed first. Were there additional Public Outr Public Outreach Additional II Public Information Programs Flyers and/or brochures (total co information packets General water conservation infor Website Website - provide link to or list of California Landscape Contractors other helpful sites Booths at local fairs/events Presentations Media outreach: news releases, Reporting Database Update – Bu newspaper contacts, television of from outreach. Provide names of radio stations reached via media Sponsor or co-sponsor landscap homeowners associations: numb	each efforts? <b>nformation</b> opies), bill stuffers, messages printe rmation of qualified landscape professionals is Association, Irrigation Association, solution and markets: newspaper, i local media markets: newspaper, i outreach program during the repoi e workshops/training for homeowne ber of presentations; number in atte e workshops/training for homeowne	ed on bill, (WaterSense, , etc.) and ials, CUWCC ge 92 of 132 stories resulting TV stations, rting period ers and/or endance ers and/or endance	1	Actions       Edit	New Delete Delete Delete Delete Delete Delete

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"brand," "theme" or ma	SCOL	Theme: U	SE WATER WISELY!		
Describe the brand, the	me or mascot.	and a start of the start of the	use el agua sabiament	ie!	
Market Research Have you sponsored o		@ Yes ( No			
market research to ref			lifornia Water Awarene	se Campaign	-
Market Research Topic	-			_	
Brand Message		NA			
		11/0		-	-
Brand Mission Stateme	ent	IN/M			
Community Comm Do you have a commu committee? Select the name(s) of Enter the name of Foc	unity conservation Focus or Foci				
Training					1
Training Type	# of Trainings	# of Attendees	Description of Other	Actions	
Professional Landscapers	1	1	20	Edit	Del
Public Outreach Soc Expense Category	Expense Amour		tion	Actions	-
		No da	ata to display		
Partnering Program					
	lame		Program		
N	lame ୮	CLCA?	Program		_
N	lame	CLCA?	Program		
N	lame Green Building Prog □ Master Gard □ Cooperative Exte	CLCA? grams? deners? ension?	Program		
N	lame Green Building Proy IF Master Gard IF Cooperative Exter IF Local Co	CLCA? grams? deners? ension?			
N	lame 「Green Building Prog 「Master Gard 「Cooperative Exte 「Local Co マ	CLCA? grams? deners? ension? illeges? 7 Other Green E	Business Program		
N	Iame Green Building Prog Master Gard Cooperative Exter Local Co P e outlet; name(s) an	CLCA? grams? deners? ension? deners? other Green E d type(s) of pro-	Business Program		
Retail and wholesale	Iame Green Building Pro Master Gard Cooperative Exter Local Co P e outlet; name(s) an ons - Newsletters Letter articles publist	CLCA? grams? deners? ension? deners? other Green E d type(s) of pro-	Business Program		

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Describe other utilities your N/A	<u> </u>
ncluding electrical utilities	-
Conservation Gardens	
Describe water conservation pardens at your agency or	4
ther high traffic areas or new	-
andscape contests or awards	
Describe water wise andscape contest or awards	-
program conducted by your agency	<u>*</u>
	Sava

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N 14. 1	100	0-		1.1	100
City	OI	Sa	nia	M	ana

# Annual Reports Enter Annual Reports Agency Info

My Account

2009 - >	BMP 2.2 School Education Programs, Retail Agencies
ater Sources and Usage Sources	Save
	Required School Programs
MP 1 perations Practices Nater Loss Control fetering with Commodity tetail Conservation Pricing	Is a wholesale agency implementing school programs which can be counted to help your agency comply with this BMP?
4P 2 Yubic Outreach Yubic Outreach Cont'd	Enter Wholesaler Names, separated by Banta Barbara (ounty =) Water Agency =)
chool Education	Materials meet state education framework requirements?
MP 3 - Residential Traditional Tex Track	Description of Materials Activity books educating students h
AP 4 - CII	✓ Materials distributed to K-6 Students?
lex Track	Description of materials distributed to K-6 N/A
4P 5 - Landscape	Students -1
raditional lex Track	Number of students reached
CD	Materials distributed to 7-12 Students?
GPCD	Description of materials distributed to 7-12 Noine
	Description of materials distributed to 7-12 NODE
	Number of Distribution
	Annual budget for school education program \$3385.77
	programs programs Public events, etc.
	Voluntary School Program Activities
	Classroom presentations:
	Number of presentations SI Number of attendees 1063
	Large group assemblies:
	Number of presentations Number of attendees 40
	Children's water festivals or other events:
	Number of presentations 14 Number of attendees 15,000
	Cooperative efforts with existing science/water education programs (various workshops, science fair awards or judging) and follow-up:
	Number of presentations 2 Number of attendees 40
	Other methods of disseminating information (i.e. themed age-appropriate classroom loaner kits):
	Book Lending Program - Provided through the Description Santa Barbara County Water Agency

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Starring cinitiren's boot	hs at events & festivals:		
Number of booths	114	Number of attendees 15,000	
Water conservation con	ntests such as poster and	l photo:	
Description High		deo Contest	
Number distributed			
Offer monetary awards	/funding or scholarships	to students:	
Number Offered	16	Total Funding	00. a
Teacher training works	hops:		
Number of presentations	1 0	Number of attendees	
Fund and/or staff stude etc.:	ent field trips to treatme	nt facilities, recycling facilities, water conservation g	ardens,
Number of tours or field tr	ips	nts	
College internships in w	vater conservation offere	ed:	
Number of internships	6	Total funding	
Career fairs/workshops	5:		
	s:	Number of attendees 9000	
Number of presentations		11000	
Number of presentations Additional program(s) s	Г Ч	11000	
Number of presentations Additional program(s) s Description Number of events (if	Г Ч	11000	
Description Number of events (if applicable)	Supported by agency but	not mentioned above:	77

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#### City of Santa Maria

# Annual Reports

Enter Annual Reports Agency Info My Account

≤ 2009 ->				Residenti					
Water Sources and Usage Sources Uses	Survey Year 2009							-1	Save All
BMP 1 Operations, Practices Water, Loss Control Metering with Commodity Retail Conservation Pricing	Residential Assistance / Leak Detection # Accounts	Number		le Family Percent Compliant	Compliant	Number		<b>i Family</b> Percent Compliant	Compliant
BMP 2	# Participants Overall		_	0%	-	-		0%	
Public Outreach Public Outreach Cont'd	# Leak Det Surveys	i –	104	0%	-i	· i —	34	0%	-i
School Education	# Showerheads		-i	0%	-	- i	-i	0%	-i
BMP 3 - Residential	# Faucet Aerators	1	-1	0%	1		-i	0%	1
Traditional Flex Track	Landscape Water Survey			0%	-		_	0%	_
BMP 4 - CII Traditional Flex Track	-	and the second	-				_	_	
BMP 5 - Landscape	# Other Com	Other Wa		servation					
Flex Track	Components Distri	buted ba	throom	faucet ae	rators; }	titchen	swivel; f	ill cyc	le -
GPCD GPCD	High Efficiency Clothes Wa	chert HEC	w						
	(Agency must complete inform			overage optic	on. You are e	ncouraged	to include inf	ormation of	other
	coverage options, as available	; if seeking	credit for a	dditional wate Num	and the second sec	u must fill o legurement	Percent Co	and the second sec	Compliant?
	Number of incentives for HEC	Ws with an	AVERAGE	- T	Na	the first state of the state of	NaN%	0	Conjugation for
	Water Factor of 5.0				1		,		
							ECWs that n	neet an c	Yes 🗭 No
					WF value of 5 emonstration				Yes @ No
									103 - 110
					to			-	- 1
	HECW Market Penetration Stu	dy Documer	nts	IN	//A oad   Clea	1		Brow	vse
				0.00	oad Clea	an			
	WaterSense Specification (Agency must complete inform encouraged to include informa seeking credit for additional w 1. Retrofit on Resale Ordin	iation for at ition on othe ater savings	r least one t er coverage s, you must	options, as a	ivailable; if rack.)	itle	9.6	)rhur	ann
	and an Academ of On	and a state		105 1			-	. Com	0410
				1				Bro	wse
	If Yes, Choose A File			Upl	oad Cle	ar			
	2. A 75% Market Saturatio	n Achieve	d	C Yes (	No No				
	2. A 75% Market Saturation	on Achieve	d	TN	No	ar		Bro	wse
- Bob Mar	If Yes, Choose A File 3. WSS Toilets Installed	on Achieve		TN	ÍA.	ar ]	Mul	Brown Brown	wse
	If Yes, Choose A File 3. WSS Tollets Installed		Sir	Upi	oad Clea	-		iti Family	wse
- Bob Mar No records	If Yes, Choose A File 3. WSS Tollets Installed		Sir	Upi	oad Clea	-		iti Family	wse

Appenents Distributed Appenent In for at least one coverage eeking credit for additional gle-Family Homes (* Y		ncouraged to include informat	don on other
Hopment In for at least one coverage eeking credit for additional gle-Family Homes © Y Iti-Family Homes © Y	water savings, you es C No es C No TIHC M	u must fill out Flex Track.)	
n for at least one coverage eeking credit for additional gle-Family Homes @ Y lti-Family Homes @ Y	water savings, you es C No es C No TIHC M	u must fill out Flex Track.)	
n for at least one coverage eeking credit for additional gle-Family Homes @ Y lti-Family Homes @ Y	water savings, you es C No es C No TIHC M	u must fill out Flex Track.)	
n for at least one coverage eeking credit for additional gle-Family Homes @ Y lti-Family Homes @ Y	water savings, you es C No es C No TIHC M	u must fill out Flex Track.)	
gle-Family Homes G Y	es C No es C No TIHE 9		Browse
lti-Family Homes @ Y	Title a	<u>ر</u>	Browse
1	Title a	<u>ر</u>	Browse
linance/Regulation	THUC I	r	Browse
		Number Of New Multi-Family Units Built In SA	
			New
Incentive amounts		Number of WSS fixtures installed	Actions
103 No da	a to display		
mily Homes 6,94	9	Number Of Participating Multi-Family Homes	2,283
	Incentive amounts	Incentive amounts	Incentive amounts Number of WSS fixtures Installed No data to display Number of Participating

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#### City of Santa Maria

### Annual Reports

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< 2009 - >		BMP 4 CII				View MO
later Sources and Usage Sources Uses	Report the measure type and quantity inst in	alled, as well as savings tervention and actions	s attribu	uted to v	vater shorta	ge measure
IP 1 perations Practices vater Loss Control latering with Commodity	Water savings goal base	d on 10% of the 10 Year B	Baseline	Water Us	e	_
Retail Conservation Pricing						New
MP 2 Public Outreach		CII Traditional Saving				
Jubic Outreach Jubic Outreach Cont'd Ichool Education	Measure Type		uantity istalled	Water Savings	Actions	
MP 3 - Residential	The second s		1.11		Update	Cancel
raditional lex Track				Total		
4P 4 - CIL radibonal				Savings: 0.00		
Tex Track						
MP 5 - Landscape fraditional					T	
MP 5 - Landscape Traditional Flex Track	E Website	databa	50	- (	toes	
Traditional Flex Track SPCD	D Website anot allow	databa Other 1	se ni	- ( For	toes mat	tion
BMP 5 - Landscape Traditional Flex Track GPCD	Website not allow to be in	databa Other v puted	se uni 1	- ( for Ne	toes mat ed	tion mo
BMP 5 - Landscape Traditional Flex Track GPCD	D Website a not allow to be un revision: 2315	databa Other v puted	se ni 1	- ( for ne d	toes ma ed eta	tion mo

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City of Santa Maria

#### Annual Reports

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Reporting Year     <   2009		BMP 5 Lands	scape	View M				
Water Sources and Usage Sources				Save				
Uses BMP 1	CII Accounts with Dedica	and the second second second						
Operations Practices Water Loss Control	Number of dedicated irrigation meter accounts           Number of dedicated irrigation meter accounts with water budgets							
Metering with Commodity Retail Conservation Pricing	Aggregate water use for dedicated non-recreational landscape accounts with budgets							
BMP 2 Public Outreach	Aggregate acreage assigned water budgets for dedicated non-recreational landscape accounts with budgets							
Public Outreach Cont'd School Education	Aggregate acreage of recreational areas assigned water budgets and average ET for dedicated recreational landscape accounts with budgets Preserved water use records and budgets for customers with dedicated landscape							
BMP 3 - Residential Traditional	irrigation accounts for at le	ast four years						
Flex Track	Technical Assistance							
BMP 4 - CII	Number of Accounts 20% over-budget							
Traditional Flex Track	Number of accounts 20% of	over-budget offered technical assistance	ie 🕴					
and a second second	Number of accounts 20% of	over-budget accepting technical assista	ince					
BMP 5 - Landscape								
Flex Track	Irrigation Water Use Sur	veys for Mixed-use and Un-met	tered Accounts					
GPCD	Number of mixed use and un-metered accounts							
GPCD	Number of irrigation water use surveys offered							
	Number of irrigation water use surveys accepted							
	and the second sec	vings by customers receiving irrigation	water save surveys					
	Financial Incentives			Ne				
	Number of incentives	Dollar value of incentives	Incentive Types	Actions				
		No data to dis	play					

Defeguest for an exemption Revision: 2315

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2009 ->	Optional - BMP 3 Residential FlexTrack VIEW MOL
ater Sources and Usage ources	Save All
IP 1 perations Practices later Loss Control etering with Commodity stall Conservation Pricing	You must enter all measured water savings manually entered in the summary cells on the right. For each measure entered, upload a spreadsheet with sufficient information to show the way that water savings were measured and that the measure was adequately tracked (i.e., all relevant data was collected) - In some cases there are specific data points also requested in the flex track data entry form which are necessary to show that the measure was implemented as described.
IP 2 ablic Outreach ablic Outreach Control	Residential Flex Track Measure Types
chool Education	Traditional Measures Water Savings Contribution
IP 3 - Residential	Number Water Savings Factor (GPD) Water Savings
ex Track	Res Assistance Program SF 6949 20.00
P 4 - CII	Res Assistance Program MF 2283 20.00
ex Track	Res Landscape Surveys SF 25.90
P 5 - Landscape	Res Landscape Surveys MF 27.95
ex Track	Res HECW 0 21.10 0.00
	Res WSS Toilet SF 0 26.60 0.00
CD IPCD	Res WSS Toilet MF 0 26.60 0.00
	Total Traditional Measure Water Savings 168.15 (GPD) 0.19 (AF/Year)
	0.19 (AF/Year) If there is Water Savings in this measure, upload the Methodology Spreadsheet (backup data) Browse
	If there is Water Savings in this measure, upload the Methodology Spreadsheet (backup data)         Upload       Browse         1) High bill contact with single-family and multi-family
	0.19       (AF/Year)         If there is Water Savings in this measure, upload the Methodology Spreadsheet (backup data)         Upload       Browse         I) High bill contact with single-family and multi-family         customers.         Select the Types of Contact:         Final
	0.19       (AF/Year)         If there is Water Savings in this measure, upload the Methodology Spreadsheet (backup data)         Upload       Browse         Browse         1) High bill contact with single-family and multi-family         customers.         Select the Types of Contact:         Email         Thone
	0.19       (AF/Year)         If there is Water Savings in this measure, upload the Methodology Spreadsheet (backup data)         Upload       Browse         I) High bill contact with single-family and multi-family         customers.         Select the Types of Contact:         Final

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	Upload Clear
	2) Educate residential customers about the behavioral aspects of water conservation.
	Select types of educational methods     # Events     # Customers Reached       Workshop     Image: Community Event     Image: Community Event       Image: Community Event     Image: Community Event     Image: Community Event       Image: Letter     Image: Community Event     Image: Community Event
	Pon-Site Visit     48       Phone Call     48       Kwater Survey     2475
	Website Hit       Door Hanger       Other (Describe)
	0 0 If there is Water Savings in this measure, upload the Methodology Spreadsheet (backup data)
	Upload Clear
Shannon/. Hossili	(3).Notify residential customers of leaks on the customer's side of the meter.
	How many were sent out?
	upload clear Example attach - orange tag w/label
	If there is Water Savings in this measure, upload the Methodology Spreadsheet (backup data)
	Upload Clear
hannon/- Hossli	(4) Provide bill or surcharge refunds for customers to repair leaks on the customer's side of the meter.
HU3311	Number of Leaks Repaired Number of bill adjustments/credits/refunds provided Describe here or upload a document with a policy description below: - City Grau
	Describe here or upload a document with a policy description below: - City Ordyn SEC. 8-10. 31. Disputed
	Copy of document found at www.NoNewWipTax.com

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	Upload file describing f	Policy	4	Browse	
	5) Provide unique wate the BMP list above.	er saving fixtures that are not include	d in	-	
				New	
	Fixture or Device	Description	Quantity I	nstalled Actions	
		No data to displa	ау		
	If there is Water Savin	gs in this measure, upload the Metho	dology Spreadsheet (back	up data)	
(yr.)	Upload Clear			Browse	
( 2009- 500)	6) Install residence wa	ter use monitors.	Г		
Nou-	Type of Monitor: Dashboard	Brand Number Insta	ned - 5 XS de	(51,000 a y to	iccts)
Shannon/- Hossli	F Data Logger	13/15/15	-Howrly A	leads	
Hossli	If there is Water Savin	gs in this measure, upload the Metho	dology Spreadsheet (back	rup data)	
	Upload Clear			Browse	
	7) Participate in progra water conservation kits.	ams that provide residences with scho	participation of the second se	es	
Kit includes a low-flow	Number of Kits Distribute	1000			
Kit includes a law-flow showerhead, bothroom faucet acrostors, kitchen	provide the second s	nstalled in the homes (number of showerh	eads, aerators etc.).	41	
Swivel, fill cycle diverter		ngs in this measure, upload the Metho	dalam Enroadshaat (bask		
leak detection tablet	in there is water savin	ys at this measure, upload the Metho	annañ shisannes (990)	wp sataj	
with installation instru	chiens				

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Upload Clear		Browse
Implement an automatic me ential customers.	ter reading program for	iges
MR of AMI Select an Option umber of connections installed Is your agency using these to co		tan Option - Fixed Pase
f there is Water Savings in this	s measure, upload the Methodol	gy Spreadsheet (backup data) Browse
THER Types of Measures.		Ţ
ype of Program	Sample/Description	Actions
The or region		
The or realized	No data to display	
	No data to display measure, upload the Methodolo	gy Spreadsheet (backup data)
		gy Spreadsheet (backup data) Browse
there is Water Savings in this		Browse

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Section 8-10.31. Disputed accounts. Disputed accounts where a significant excess of water has been metered, and upon investigation by the Utilities Department, it is found to have been due to hidden leaks or causes not detectable by the consumer in the exercise of ordinary care, may be adjusted by the Director of Utilities on the basis of the average consumption indicated from past records for a like period, plus an amount as provided in the Schedule of Fees and Charges within this Code for excess water metered or lost; provided, that the consumer shall furnish sufficient evidence to the satisfaction of the Director of Utilities that corrective measures have been taken. (Prior Code § 20-46 (part); Ord. 2005-01, eff. 3/3/05)

# **CIUDAD DE SANTA MARIA**

## **DEPARTMENTO DE UTILIDADES**

Factura: 110 E. Cook Street Teléfono 925-0951, ext. 218 o 217

Fecha: Hora:

Our records and observation indicate that:

a leak

high consumption (landscape)

may be present on your property. This could reflect on a higher water bill and is the customer's responsibility to maintain their own plumbing.

> CUBIC FT PER HOUR 7.48 GALLONS PER CUBIC FT

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# 2010 Activity Report Forms for Demand Management Measures

#### City of Santa Maria

#### Annual Reports

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<u>-</u> >	Water Sources							
urces and Usage	Servi	ce Area Population: 99,553	Save					
ns Practices								
ss Control with Commodity	Own Sources	la una un uma a	luur contra	. Leaves	New			
nservation Pricing	Supply Source Name	Quantity Supplied (AF/Year)	Water Supply Type					
itreach itreach Cont'd	Wells	Wells 3,044 Groundwater Edit Delete						
ool Education	Imported Water			New				
Residential al	Supply Source Name	Quantity Supplied (AF/Year)	Water Supply Type	Actions				
8	State Water	10349	Surface	Update	Cancel			
al		Total: 0.0	00					
'k	Exported Water				New			
andscape	Supply Source Name	Quantity Exported (AF/Year)	Where Exported	Actions				
k				Update	Cancel			
		Total: 0.0	00					
	Non Potable	Net Potable Into th	e System: AF/Year					
	Non Potable Own Sources	Net Potable Into th	ie System: AF/Year		New			
		Net Potable Into th Quantity Supplied (AF/Year)	Water Supply Type	Actions	New			
	Own Sources			Actions Update	New			
	Own Sources Supply Source Name	Quantity Supplied (AF/Year)	Water Supply Type Groundwater					
	Own Sources Supply Source Name	Quantity Supplied (AF/Year) 66	Water Supply Type Groundwater					
	Own Sources Supply Source Name Well	Quantity Supplied (AF/Year) 66	Water Supply Type Groundwater	Update	Cancel			
	Own Sources Supply Source Name Well Imported Water	Quantity Supplied (AF/Year) 66 Total: 0.00	Water Supply Type Groundwater	Update	Cancel			
	Own Sources Supply Source Name Well Imported Water	Quantity Supplied (AF/Year) 66 Total: 0.00 Quantity Supplied (AF/Year No data to dis	Water Supply Type Groundwater	Update	Cancel			
	Own Sources Supply Source Name Well Imported Water	Quantity Supplied (AF/Year) 66 Total: 0.00 Quantity Supplied (AF/Year No data to dis	Water Supply Type Groundwater	Update	Cancel			
	Own Sources Supply Source Name Well Imported Water Supply Source Name	Quantity Supplied (AF/Year) 66 Total: 0.00 Quantity Supplied (AF/Year No data to dis	Water Supply Type Groundwater 0 ) Water Supply T play atal : 0.00	Update Type A	New			
	Own Sources Supply Source Name Well Imported Water Supply Source Name Exported Water	Quantity Supplied (AF/Year) 66 Total: 0.00 Quantity Supplied (AF/Year No data to dis To	Water Supply Type       Groundwater       0       Water Supply T       0       water Supply T       play       otal : 0.00       Where Exporte	Update Type A	Cancel New Ctions New			
	Own Sources Supply Source Name Well Imported Water Supply Source Name Exported Water	Quantity Supplied (AF/Year) 66 Total: 0.00 Quantity Supplied (AF/Year) No data to dis To Quantity Exported (AF/Year) No data to dis	Water Supply Type       Groundwater       0       Water Supply T       0       water Supply T       play       otal : 0.00       Where Exporte	Update Type A	Cancel New Ctions New			

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City of Santa Maria

### Annual Reports

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eporting Year			Wa	iter Uses					
ater Sources and Usage ources Ises	Potable								
AP 1 Operations Practices	Billed						New		
Vater Loss Control letering with Commodity letail Conservation Pricing	Property Type	Metered # Accounts	Metered Water Delivered (AF/Year)	Un-Metered # Account	Un-Metered WaterDelivered In AF	Actions			
IP 2	Single-Family	18,436	6,605.00	0	0.00	Edit	Delete		
blic Outreach blic Outreach Cont'd hool Education	Multi-Family	787	2,231.00	0	0.00	Edit	Delete		
P 3 - Residential	Commercial	947	1,252.00	0	0.00	Edit	Delete		
aditional ex Track	Industrial	89	337.00	0	0.00	Edit	Delete		
P 4 - CII aditional	Institutional	947	1,252.00	0	0.00	Edit	Delete		
ex Track P 5 - Landscape	Dedicated Irrigation	355	1,054.00	O	0.00	Edit	Delete		
aditional ex Track	System Flushing	o	0.00	O	0.00	Edit	Delete		
PCD	Fire Lines	o	0.00	0	0.00	Edit	Delete		
	Total : 12,731.00 Total : 0.00								
	Un-Billed						New		
	Property Type	Metered # Account	Metered Water Deliveries (AF/Year)	Un-Metered # Account	Un-Metered Water Deliveries AF/Year	Actions			
	Single-Family					Edit	Delete		
	Multi-Family					Edit	Delete		
	Commercial					Edit	Delete		
	Industrial					Edit	Delete		
	Institutional					Edit	Delete		
	Dedicated Irrigation					Edit	Delete		
	System Flushing					Edit	Delete		
	Fire Lines					Edit	Delete		
			Total : 0.00	)	Total : 0.00				
			Net Potable Into the	e System: 12,731	.00 AF/Year				
	Non Potable								
	Billed						New		
	Property Type			Un-Metered # Accounts	Un-Metered Water Delivered (AF/Year)	Actions			
	Agricultural	1	2.00	0	0.00	Edit	Delete		
			Total : 2.00		Total : 0.00				

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Property Type	Metered # Accounts	Metered Water Deliveries (AF/Year)	Un-Metered # Accounts	Un-Metered Water Deliveries (AF/Year)	Actions
Agricultural				-	Edit Delete
		Total : 0.00	0	Total : 0.0	0

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City of Santa Maria

Annual Reports Enter Annual Reports Agency Info

My Account

Reporting Year		BMP 1.1 Operat	ions Practices	;	View MC	ou
/ater Sources and Usage					Save	1
Sources					Save	_
Uses	Conservation Coordin	ator				
MP 1	conservation coordin	lator				
Operations Practices Water Loss Control Metering with Commodity	Conservation Coordinat	tor © Yes C No				
Retail Conservation Pricing	Contact Information					
MP 2	First Name	Mura	- Chronet Addresses 1	2065 E. Main Str	root	-
Public Outreach			-	2003 E. Main Su	icet	_
Public Outreach Cont'd School Education	Last Name		Street Address 2	Casta Maria		_
	1000	Water Conservation Speciaist	- City	Santa Maria	_	
MP 3 - Residential Traditional	Phone		_ State	CA	-	
Flex Track	Mobile Phone	805-310-6483	PostalCode	93454		
MP 4 - CII	Email	mritchie@ci.santa-maria.ca.us				
Traditional						
Flex Track	Water Waste Prevent	tion				
MP 5 - Landscape Traditional	An agency MUST do do them all when po	at least one of the following five s ssible.	trategies; althoug	h water agencies	are encourage	ed
Flex Track		e, upload or provide an electronic link t	o, the ordinance or	terms of service add	opted by your	
PCD		ter waste prevention requirements of t				
GPCD	Upload File					
				B	rowse	
	Upload Clea	ar I		B	rowse	
	Upload Clea	ar : Water Waste Prohibition - City Or	dinance.pdf	B	rowse	
	and the second s	AND THE AND A SAME ADDRESS TO AND ADDRESS AND ADDRESS	dinance.pdf	B	rowse	
	and the second s	AND THE AND A SAME ADDRESS TO AND ADDRESS AND ADDRESS	dinance.pdf	B	rowse	
	Uploaded filename:	Water Waste Prohibition - City Or	dinance.pdf	B	rowse	
	Uploaded filename: URL Describe Ordinance or	: Water Waste Prohibition - City Or				
	Uploaded filename: URL Describe Ordinance or The city ordina required to mai	Water Waste Prohibition - City Or Terms ances 8-10-32 and 8-10-33 intain in good repair all	states that a of their pipe	ll customers s, faucets,	are 🔺	
	Uploaded filename: URL Describe Ordinance or The city ordinu required to ma. valves, plumbin	Terms ances 8-10-32 and 8-10-33 intain in good repair all ng fixtures or any other w	states that a of their pipe ater-use appl	ll customers s, faucets, iances, at al	are 1	
	Uploaded filename: URL Describe Ordinance or The city ordina required to man valves, plumbin times to preven off the water b	Water Waste Prohibition - City Or Terms ances 8-10-32 and 8-10-33 intain in good repair all ng fixtures or any other w t the waste of water. Th by the water division and	states that a of their pipe ater-use appl e City has th	ll customers s, faucets, iances, at al e right to sh	arè 1	
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Describe the support provided for legisl	ation or reguletions that p	rohibit water waste.		
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<b>Option D</b> (Describe your agency's requirements consistent with this BMP.) Describe Efforts		ther entities in the a	adoption or enfo	preement of local
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Option E (Describe your agency's sconsistent with this BMP. )     Describe Legislation	support positions with resp	ect to adoption of l	egislation or reg	ulations that are
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#### City of Santa Maria

#### Annual Reports

Enter Annual Reports Agency Info My Account

Reporting Year				BMP 1.	2 Water Lo	ss Control			View MOU
Water Sources an Sources	nd Usage								Save
Uses	AWWA Wat	er Audit							
BMP 1 Operations Practic Water Loss Contro Metering with Con	ces Upload Wo	complete a W rksheets (AW		and the second second second	g The AWWA So	ftware 🔎	Yes C N	0	
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AWWA Water	Loss Control (	Committee (WLC)	C) Free Water Au	udit Software v4.1
	Соругі	ght © 2010, American Water Works As	sociation. All Rights Reserved,	WAS v4.1
distribution systems an format	nd identify areas for in , and is not meant to t	mproved efficiency and take the place of a ful	cost recovery. It provide l-scale, comprehensive wa	ter losses associated with water es a "top-down" summary water audit ater audit format. bs towards the bottom of the screen,
or by clicking the button	is on the left below. De	escriptions of each she	et are also given below.	
THE FOLLOWING KEY APPLIES	THROUGHOUT:	Value can	be entered by user	
		Value calo	culated based on input da	ta
and the second second			s contain recommended de	
Please begin by providing	the following information	tion, then proceed thro	ugh each sheet in the wor	<u>ckbook :</u>
NAME OF CITY OR UTILITY	: City of Santa Maria Uti	lities Department	COUNTRY: USA	
REPORTING YEAR	2010 START DA	TE (MM/YYYY) : 01/2010	END DATE (MM/YYYY) :	12/2010
NAME OF CONTACT PERSON	: Myra Ritchie	E-MAIL: mritchie@ci.s		TELEPHONE: 805-925-0951
PLEASE SELECT PREFERRED F	EPORTING UNITS FOR WAT	ER VOLUME: Acre-feet		Ext. 7235
Click to advance to sheet			e: 2 for help about unit	s and conversions
Instructions	The current sheet			
Reporting Worksheet	Enter the required da	ta on this worksheet to	calculate the water bala	ance
Water Balance	The values entered in	the Reporting Workshee	t are used to populate th	he water balance
Grading Matrix	Depending on the conf	idence of audit inputs,	a grading is assigned to	o the audit score
Service Connections	Diagrams depicting po	ssible customer service	connection configuration	ns
Definitions	Use this sheet to und	erstand terms used in t	he audit process	
Loss Control Planning	Use this sheet to int	erpret the results of t	he audit validity score a	and performance indicators
Comments	1			
Add comments here to track additional supporting information, sources or names of participants				
Same Alexandre	If you have question	s or comments regarding	g the software please con	tact us at: <u>wlc@awwa.org</u>

Copyright @ 2010. American Water Works.		and the second se	ig Worksheet	S v4.1
Click to access definition Water Audit Report for Reporting Year		ta Maria Utilit 1/2010 - 12/2010	ies Department	
Please enter data in the white cells below. Where available, metered values a he input data by grading each component (1-10) using the drop-down list to the A	he left of the input ce		er the cell to obtain a descripti	
		Inter grading in		1. F
WATER SUPPLIED Volume from own sources	· · · · · · · · · · · · · · · · · · ·	6,605.000	acre-ft/yr	
Master meter error adjustment (enter positive value)	: 2 5	2.000	over-registered	acre-ft/yr
Water imported Water exported		10,349.000 92.000	acre-ft/yr acre-ft/yr	
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AUTHORIZED CONSUMPTION Billed metered	1: 🔽 💿	13,072.000	acre-ft/yr	Click here: 2
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WATER LOSSES (Water Supplied - Authorized Consumpti		3,577.250	acre-ft/yr	Pont: Value:
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Customer metering inaccuracies	B: 🗾 7	0.000	acre-ft/yr	00
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Apparent Losse:	s: 🔽 🚺	317.150		Choose this option to enter a percentage of billed metered consumption. This is
Real Losses (Current Annual Real Losses or CARL)	_			NOT a default value
Real Losses = Water Losses - Apparent Losses	8: 2	3,260.100	acre-ft/yr	
WATER LOSSE	S:	3,577.250	acre-ft/yr	
ION-REVENUE WATER	-	a de la de		
NON-REVENUE WATER Total Water Loss + Unbilled Metered + Unbilled Unmetered		3,788.000	acre-ft/yr	
YSTEM DATA			N	and the second second
Length of main:	s: 2 9	350.0	miles	
Number of active AND inactive service connections		21,500		
Connection density Average length of customer service line	the set of	61 15.0	conn./mile main ft (pipe	length between curbstop and customer
Average rengen of customer service in		13.0		or property boundary)
Average operating pressure	e: 🔽 🧕	70.0	psi	
Average operating pressure	e: 💿 🧕	70.0		
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TOST DATA Total annual cost of operating water system	n: 🖸 🤉	\$6,834,010	psi \$/Year	
TOST DATA	m: 2 9	\$6,834,010 \$4.04	psi	cf)
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AWWA WLCC	Free Water A	udit Softwar	re: <u>Water Balance</u>	Water Audit Report For:	Report Yr:
					2010
	Water Exported 92.000			Billed Water Exported	
			Billed Authorized Consumption	Billed Metered Consumption (inc. water exported) 13,072.000	Revenue Water
Own Sources (Adjusted for		Authorized Consumption	13,072.000	Billed Unmetered Consumption 0.000	13,072.000
known errors)		13,282.750	Unbilled Authorized Consumption	Unbilled Metered Consumption	Non-Revenue Wate (NRW)
6,603.000			210.750	Unbilled Unmetered Consumption 210.750	
	Water Supplied		Apparent Losses	Unauthorized Consumption 42.150	3,788.000
	16,860.000		317.150	Customer Metering Inaccuracies 0.000	
		Water Losses		Systematic Data Handling Errors 275.000	
Water Imported		3,577.250		Leakage on Transmission and/or Distribution Mains	
10,349.000		Solet and	Real Losses 3,260.100	Not broken down Leakage and Overflows at Utility's Storage Tanks	
				Not broken down Leakage on Service Connections Not broken down	

#### City of Santa Maria

#### Annual Reports

Enter Annual Reports Agency Info My Account

							Save
Implementation							
Does your agency	have any unmeter	ered service connect	ions?		ſ Yes € No	6	
If YES, has you	r agency complet	ed a meter retrofit p	lan?		C Yes C No		
		netered accounts fit	ted with meters	Г		-	
10. A.S	Part International Article	ng metered?			€ Yes € No		
Are all new service	e connections bei	ng billed volumetrica	illy?		FYes C No		
					C Yes @ No		
Please Fill Out T	he Following M	latrix					
Account Type	# Metered Accounts	# Metered Accounts Read			Billing Freque Year	ncy Per	# of estimated bills/yr
Single Family	18.436	18,436	18.4	36	Monthly	-	12
Multi-Family	787	787		-	Monthly		12
Commercial	947	947	9	47	Monthly	-	12
Industrial	89	89	1	89	Monthly	-	12
Institutional	947	947	9	47	Monthly	-	12
Landscape Irrigation	355	355	3	55	Monthly	-	12
Has your agency or program to provid dedicated landsca If YES, please to	e incentives to sy pe meters? fill in the follow	vitch mixed-use accorring information:		€ Yes	€ No		
	Same and the Second State		e Feasibility Study	Upload f	File	- <sub>B</sub>	owse
Upload	Clear						unse
URL Describe							
							1
							<u>–</u> 1
Number of CII Act	counts with Mixed	I-used Meters Retrol	China di unitata				
At Least As Effect	tive As						
A REAL PROPERTY AND A REAL		t least as effective a	s" variant of this	BMP?	e Yes XNo		
	Does your agency If YES, has you If YES, number during reporting Are all new service Are all new service Has your agency of written plan, polic Please Fill Out T Account Type Single Family Multi-Family Commercial Industrial Industrial Institutional Landscape Irrigation Feasibility Study Has your agency of program to provid dedicated landsca If YES, please f A. When was the B. Describe, uplo Upload URL Describe Number of CII Acc Number o	Does your agency have any unmeter If YES, has your agency complete If YES, number of previously unit during reporting year: Are all new service connections bein Are all new service connections bein Has your agency completed and su wither plan, policy or program to t Please Fill Out The Following M Account Type # Metered Accounts Single Family 18,436 Multi-Family 787 Commercial 947 Industrial 89 Institutional 947 Landscape Irrigation 355 Feasibility Study Has your agency conducted a feasis program to provide incentives to so dedicated landscape meters? If YES, please fill in the follow A. When was the Feasibility Study B. Describe, upload or provide an Upload Clear URL Describe Number of CII Accounts with Mixee Number of CII Accounts with Mixee Nu	Does your agency have any unmetered service connect If YES, has your agency completed a meter retrofit p If YES, number of previously unmetered accounts fit during reporting year: Are all new service connections being metered? Are all new service connections being billed volumetrice Has your agency completed and submitted electronical written plan, policy or program to test, repair and replan <b>Please Fill Out The Following Matrix</b> Account Type # Metered # Metered Single Family 18,436 18,436 Multi-Family 787 787 Commercial 947 947 Industrial 89 89 Institutional 947 947 Landscape 355 355 <b>Feasibility Study</b> Mas your agency conducted a feasibility study to assess program to provide incentives to switch mixed-use accound dedicated landscape meters? <b>If YES, please fill in the following information</b> A. When was the Feasibility Study conducted B. Describe, upload or provide an electronic link to the Upload Clear URL Describe Number of CII Accounts with Mixed-used Meters Number of CII Accounts with Mixed-used Meters Number of CII Accounts with Mixed-used Meters Rumber of CII Accounts with Mixed-used Meters Rumber of CII Accounts with Mixed-used Meters Retrofit Dedicated Irrigation Meters during Reporting Period	Does your agency have any unmetered service connections?         If YES, has your agency completed a meter retrofit plan?         If YES, number of previously unmetered accounts fitted with meters during reporting year:         Are all new service connections being metered?         Are all new service connections being billed volumetrically?         Has your agency completed and submitted electronically to the Council a written plan, policy or program to test, repair and replace meters?         Please Fill Out The Following Matrix         Account Type       # Metered & # Metered & # Metered Accounts Read         Single Family       18,436       18,436         Single Family       18,436       18,436         Industrial       947       947         Industrial       947       947 <t< td=""><td>Does your agency have any unmetered service connections?         If YES, has your agency completed a meter retrofit plan?         If YES, number of previously unmetered accounts fitted with meters during reporting year:         Are all new service connections being metered?         Are all new service connections being billed volumetrically?         Has your agency completed and submitted electronically to the Council a written plan, policy or program to test, repair and replace meters?         Please Fill Out The Following Matrix         Account Type       # Metered       # Metered       # Metered Accounts         Single Family       18,436       18,436       18,436         Multi-Family       787       787       787         Industrial       89       89       89         Institutional       947       947       947         Industrial       89       89       89         Institutional       947       947       947         Landscape       355       355       355         Fressibility Study to assess the merits of a program to provide incentives to switch mixed-use accounts to dedicated landscape meters?       C yes         UPLoad       Clear       Upload       Clear         URL       Describe       Muther describility Study conducted       Muther of CII Accounts with Mixed-used Me</td><td>Does your agency have any unmetered service connections?          <ul> <li>Yes, has your agency completed a meter retrofit plan?</li> <li>Yes, number of previously unmetered accounts fitted with meters</li> <li>Yes, number of previously unmetered accounts fitted with meters</li> <li>Yes, or numercial new service connections being metered?</li> <li>Yes, or numercial new service connections being billed volumetrically?</li> <li>Yes, or numercial new service connections being billed volumetrically to the Council a written plan, policy or program to test, repair and replace meters?</li> <li>Yes, or numercial new service counts a difference and a submitted electronically to the Council a written plan, policy or program to test, repair and replace meters?</li> <li>Yes, or numercial new service counts a difference and a metered accounts a metered accounts and the plan, policy or program to test, repair and replace meters?</li> </ul> <ul> <li>Yes, or numercial new service counts and a difference and and replace meters?</li> <li>Yes, or numercial new service counts a difference and and replace meters?</li> <li>Yes, or numercial new service counts and accounts new difference and and replace meters?</li> <li>Yes, or numercial new service counts and accounts new difference and a descability study to assess the ments of a difference and difference accounts to difference and and second test.</li> </ul> <ul> <li>Yes, or numercial net provide inclusives to writch mixed-use accounts to difference and and scape meters?</li> <li>Yes, or numercial net provide inclusives to writch mixed-use accounts to difference and and scape meters?</li> <li>Yes, or numercial nedifference andifference and and replace meters?</li></ul></td><td>Does your agency have any unmetered service connections?</td></t<>	Does your agency have any unmetered service connections?         If YES, has your agency completed a meter retrofit plan?         If YES, number of previously unmetered accounts fitted with meters during reporting year:         Are all new service connections being metered?         Are all new service connections being billed volumetrically?         Has your agency completed and submitted electronically to the Council a written plan, policy or program to test, repair and replace meters?         Please Fill Out The Following Matrix         Account Type       # Metered       # Metered       # Metered Accounts         Single Family       18,436       18,436       18,436         Multi-Family       787       787       787         Industrial       89       89       89         Institutional       947       947       947         Industrial       89       89       89         Institutional       947       947       947         Landscape       355       355       355         Fressibility Study to assess the merits of a program to provide incentives to switch mixed-use accounts to dedicated landscape meters?       C yes         UPLoad       Clear       Upload       Clear         URL       Describe       Muther describility Study conducted       Muther of CII Accounts with Mixed-used Me	Does your agency have any unmetered service connections? <ul> <li>Yes, has your agency completed a meter retrofit plan?</li> <li>Yes, number of previously unmetered accounts fitted with meters</li> <li>Yes, number of previously unmetered accounts fitted with meters</li> <li>Yes, or numercial new service connections being metered?</li> <li>Yes, or numercial new service connections being billed volumetrically?</li> <li>Yes, or numercial new service connections being billed volumetrically to the Council a written plan, policy or program to test, repair and replace meters?</li> <li>Yes, or numercial new service counts a difference and a submitted electronically to the Council a written plan, policy or program to test, repair and replace meters?</li> <li>Yes, or numercial new service counts a difference and a metered accounts a metered accounts and the plan, policy or program to test, repair and replace meters?</li> </ul> <ul> <li>Yes, or numercial new service counts and a difference and and replace meters?</li> <li>Yes, or numercial new service counts a difference and and replace meters?</li> <li>Yes, or numercial new service counts and accounts new difference and and replace meters?</li> <li>Yes, or numercial new service counts and accounts new difference and a descability study to assess the ments of a difference and difference accounts to difference and and second test.</li> </ul> <ul> <li>Yes, or numercial net provide inclusives to writch mixed-use accounts to difference and and scape meters?</li> <li>Yes, or numercial net provide inclusives to writch mixed-use accounts to difference and and scape meters?</li> <li>Yes, or numercial nedifference andifference and and replace meters?</li></ul>	Does your agency have any unmetered service connections?

Copy of document found at www.NoNewWipTax.com

	-
	2
nments	
nments omments On Metering with Commodity Rates All of the city's connections are being metered. There are no unmetered connections retrofitted during the reporting year.	4

Copy of document found at www.NoNewWipTax.com http://bmp.cuwcc.org/Pages/CUWCC/ReportingUnit/AnnualReport.aspx?ruID=658&year=... 4/1/2011

#### City of Santa Maria

### Annual Reports

Enter Annual Reports Agency Info My Account

	< 2010 - >		BM	P 1.4 Retail Con	iservation Pricing		View MOU
	Water Sources and Usage Sources Uses	0.0					Save
	BMP 1	Implementation (	Water Rate Stre	ucture)			
	Operations Practices Water Loss Control Metering with Commodity	Enter the Water	Rate Structures t	hat are assigned to t	he majority of your customers	, by custon	ner class
	Retail Conservation Pricing			1	-		New
	BMP 2 Public Outreach	Rate Structure Optio	n Customer Class Name	Total Revenue Commodity Charges	Total Revenue Customer Meter/Service (Fixed) Charges	Actions	
	Public Outreach Cont'd School Education	Service Not Provided				Update	Cance
	BMP 3 - Residential	Increasing Block S	ingle Far	nily -10 732	292 23 0	Edit	Delete
	Traditional Flex Track	Increasing Block N	WHI Fam	nily -10,733 1ly - 2,603	4010.59 0	Edit	Delete
	BMP 4 - CII Traditional	Increasing Block	ommercia	U - 3,63	× 222 88 0	Edit	Delete
	Flex Track	Increasing Block	duction	- 488	746.64 0	Edit	Delete
	BMP 5 - Landscape	Increasing Block			,196.07 0	Edit	Delete
	Flex Track GPCD					Edit	Delete
	GPCD		migation	- 1,555,2 h 0	54.36 0		Aster and
		Service Not Provided	Recycles	h o	0	Edit	Delete
440	F	Service Not Provided	Raw	0		Edit	Delete
TIOTA		Other		+	0 \$0	£k;	
Anbite		Please Select an O		Use Annual Reve Use Canadian Wa	n) Inue As Reported ater & Wastewater Association Rai	te Design Mo	del
Nobile		Annual Revenu Total annual	e as Reported	C Use Canadian Wa	nue As Reported ater & Wastewater Association Rai	te Design Mo	del
Nobi le		Annual Revenu Total annual	e as Reported revenue from volun revenue from custo	C Use Canadian Wa netric rates V = mer meter/service (fixed	nue As Reported ater & Wastewater Association Rai	te Design Mo	del
<u>Nobile</u> 3942 Notel	- 79.73	Annual Revenu Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service	C Use Canadian Wa netric rates V = mer meter/service (fixed s Structure by	nue As Reported ater & Wastewater Association Rat 0 d) charges M = 0		
10bile 3942 Notel	- 79.73	Annual Revenu Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service Waste Water(Se	C Use Canadian Wa netric rates V = mer meter/service (fixed s Structure by	nue As Reported ater & Wastewater Association Rat 0 d) charges M = 0		rs within :
10bile 3942 Notel	- 79.73	Annual Revenu Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se Select the Retail specific custome	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service Waste Water(Se r class.	C Use Canadian Wa netric rates V = mer meter/service (fixed s Structure by wer) Rate Structure :	e Yes C No assigned to the majority of yo		rs within a
10bile 3942 Notel	- 79.73	Annual Revenu Total annual Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se Select the Retail specific custome Rate Structure Option	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service Waste Water(Se r class. Customer Class Name	C Use Canadian Wa netric rates V = mer meter/service (fixed s Structure by	nue As Reported ater & Wastewater Association Rat 0 d) charges M = 0		rs within a
<u>Nobile</u> 3942 Notel	- 79.73	Annual Revenu Total annual Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se Select the Retail specific custome Rate Structure Option	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service Waste Water(Se r class. Customer Class Name	C Use Canadian Wa hetric rates V = mer meter/service (fixed structure by wer) Rate Structure : Fotal Revenue Commodity Charges	e Yes C No assigned to the majority of yo Total Revenue Customer Meter/Service (Fixed) Charges	ur custome	rs within : New 15
<u>Nobile</u> 3942 Notel	- 79.73	Annual Revenu Total annual Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se Select the Retail specific custome Rate Structure Option Non-Volumetric Flat Rate	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service Waste Water(Se r class. Customer Class Name	C Use Canadian Wa hetric rates V = mer meter/service (fixed structure by wer) Rate Structure : fotal Revenue Commodity Charges a 4 2 15 8 4 3	Inue As Reported         ater & Wastewater Association Rate         0         d) charges M = 0         Image: Provide the majority of your service (Fixed) Charges         Total Revenue Customer Meter/Service (Fixed) Charges         Mater/Service (Fixed) Charges	ur custome	rs within : <u>New</u> 15 L Delete
<u>Nobile</u> 3942 Notel	- 79.73	Annual Revenu Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se Select the Retail specific custome Rate Structure Option Non-Volumetric Flat Rate Non-Volumetric Flat Rate	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service Waste Water(Se r class. Customer Class Name	C Use Canadian Wa hetric rates V = mer meter/service (fixed structure by wer) Rate Structure : Fotal Revenue Commodity Charges n Uy 2,158,43 - 635,179.	Inue As Reported         ater & Wastewater Association Rate         0         d) charges M = 0         (© Yes C No         assigned to the majority of yo         Total Revenue Customer         Meter/Service (Fixed) Charges         3         3	ur custome Action	rs within a New ns t Delete
<u>Nobile</u> 3942 Notel	- 79.73	Annual Revenu Total annual Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se Select the Retail specific custome Rate Structure Option Non-Volumetric Flat Rate Non-Volumetric Flat Rate	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service Waste Water (Se r class. Customer Class Name ingle Fan Uff Family Ommercia	C Use Canadian Wa hetric rates V = mer meter/service (fixed s Structure by wer) Rate Structure a fotal Revenue Commodity Charges ni (y) 2,158,43 ni (y) 2,158,43 (- 0,77,062,4)	Inue As Reported         ater & Wastewater Association Rate         0         d) charges M = 0         (© Yes C No         assigned to the majority of yo         Total Revenue Customer         Meter/Service (Fixed) Charges         3         3	Action Action D Edit D Edit	rs within a <u>New</u> ns t Delete t Delete
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<i>Nobile</i>	- 79.73	Annual Revenu Total annual Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se Select the Retail specific custome Rate Structure Option Non-Volumetric Flat Rate Non-Volumetric Flat Rate	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service Waste Water (Se r class. Customer Class Name ingle Fan Uff Family Ommercia	C Use Canadian Wa hetric rates V = mer meter/service (fixed s Structure by wer) Rate Structure a fotal Revenue Commodity Charges ni (y) 2,158,43 ni (y) 2,158,43 (- 0,77,062,4)	Inue As Reported         ater & Wastewater Association Rate         0         d) charges M = 0         (© Yes C No         assigned to the majority of yo         Total Revenue Customer         Meter/Service (Fixed) Charges         3         3	Action Action D Edit D Edit	rs within a <u>New</u> ns t <u>Delete</u> t <u>Delete</u>
<u>Nobile</u> 3942 Notel	- 79.73	Annual Revenu Total annual Total annual Total annual Retail Waste Wat Customer Class Agency Provide Se Select the Retail specific custome Rate Structure Option Non-Volumetric Flat Rate Non-Volumetric Flat Rate	e as Reported revenue from volun revenue from custo er (Sewer) Rate wer Service Waste Water (Se r class. Customer Class Name ingle Fan Uff Family Ommercia	C Use Canadian Wa hetric rates V = mer meter/service (fixed s Structure by wer) Rate Structure a fotal Revenue Commodity Charges ni (y) 2,158,43 ni (y) 2,158,43 (- 0,77,062,4)	Inue As Reported         ater & Wastewater Association Rate         0         d) charges M = 0         (© Yes C No         assigned to the majority of yo         Total Revenue Customer         Meter/Service (Fixed) Charges         3         3	Action Action D Edit D Edit	rs within : 

4/6/2011

niform Seasonal Industrial 158,895.16G ervice Not Recycled o	- Edit	Delete
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Least As Effective As		
If Agency Implemented an AT LEAST AS EFFECTIVE AS variant then Please Give Explan	ation	
Agency is Implementing an AT LEAST AS EFFECTIVE AS variant of this BMP C Yes C No		
Explanation of AT LEAST AS EFFECTIVE AS		
	-	1
		98
I comption Request		- 
If Agency has Requested an Exemption then please Select a Exemption Type		-
If Agency has Requested an Exemption then please Select a Exemption Type Agency has Requested an Exemption from Implementing this BMP C Yes C No		
Exemption Type Select		
If Agency has Requested an Exemption then please Select a Exemption Type Agency has Requested an Exemption from Implementing this BMP C Yes C No		-
If Agency has Requested an Exemption then please Select a Exemption Type Agency has Requested an Exemption from Implementing this BMP C Yes C No Exemption Type Select Comments on Conservation Pricing BMP	v much	1
If Agency has Requested an Exemption then please Select a Exemption Type Agency has Requested an Exemption from Implementing this BMP C Yes C No Exemption Type Select Comments on Conservation Pricing BMP Seven of our industrial sewer users are billed on volumetric use effected by monthly BODs and TSS readings taken from monthly samplings. The strength of their BOD and TSS readings effectshow	r much	- - -
If Agency has Requested an Exemption then please Select a Exemption Type Agency has Requested an Exemption from Implementing this BMP C Yes C No Exemption Type Select Comments on Conservation Pricing BMP Seven of our industrial sewer users are billed on volumetric use effected by monthly BODs and TSS readings taken from monthly samplings. The strength of their BOD and TSS readings effectshow	v much	- - -
If Agency has Requested an Exemption then please Select a Exemption Type Agency has Requested an Exemption from Implementing this BMP (Yes No Exemption Type Select Comments on Conservation Pricing BMP Seven of our industrial sewer users are billed on volumetric use effected by monthly BODs and TSS readings taken from monthly samplings. The strength of their BOD and TSS readings effectshow their monthly sewer bill is.	- / much	- J
If Agency has Requested an Exemption then please Select a Exemption Type Agency has Requested an Exemption from Implementing this BMP C Yes C No Exemption Type Select Comments on Conservation Pricing BMP Seven of our industrial sever users are billed on volumetric use effected by monthly BODs and TSS readings taken from monthly samplings. The strength of their BOD and TSS readings effectshow	v much	- J

#### Revenue by Category code and Account type

4/8/2011 10:18:10AM

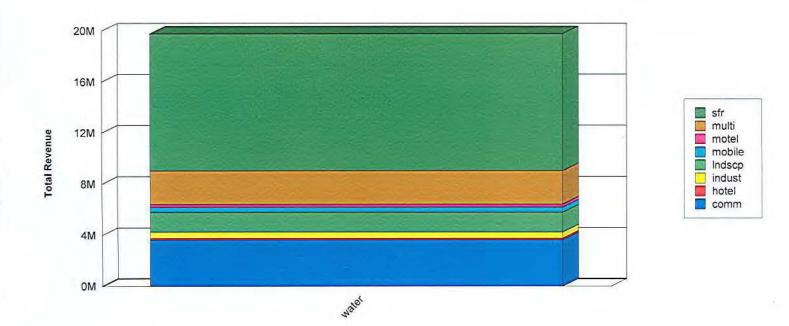
UBCrossSum.rpt

City of Santa Maria

07/01/2010 through 03/31/2011

Account Type

		comm	hotel	indust	Indscp
water		3,638,222.88	123,719.55	488,746.64	1,555,254.36
	Total	3,638,222.88	123,719.55	488,746.64	1,555,254.36



**Category** Code

Page: 1

Total	sfr	multi	motel	mobile
19,785,882.73	10,733,292.23	2,603,406.59	248,960.75	394,279.73
19,785,882.73	10,733,292.23	2,603,406.59	248,960.75	394,279.73

#### Revenue by Category code and Account type

4/8/2011 11:06:55AM

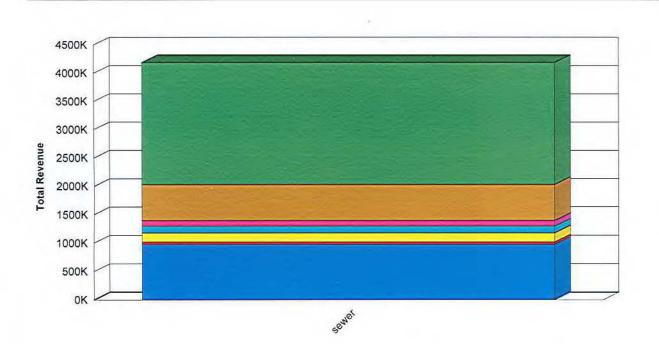
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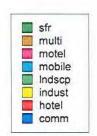
#### City of Santa Maria

07/01/2010 through 03/31/2011

Account Type

	comm	hotel	indust	Indscp
sewer	977,062.47	42,790.56	158,895.16	1,332.23
Total	977,062.47	42,790.56	158,895.16	1,332.23





Category Code

Tota	sfr	multi	motel	mobile
4,191,305.13	2,158,433.12	635,179.05	100,349.40	117,263.14
4,191,305.13	2,158,433.12	635,179.05	100,349.40	117,263.14

#### City of Santa Maria

#### Annual Reports

Enter Annual Reports Agency Info My Account

Reporting Year		BMP	2.1 Public	Outreach	View MOU	
Vater Sources and Usage Sources					Save	
Uses			16 6 0			
MP 1	Is a Wholesale A	gency Performing Public	Outreach?			
Operations Practices		pre wholesale agencies performi		ach		
Water Loss Control Metering with Commodity		ed to help your agency comply			€ Yes C No	
Retail Conservation Pricing	Select the wholesale	e agency name(s)				
MP 2 Public Outreach Public Outreach Cont'd School Education	Enter the name(s) of on the list (comma	of the wholesale agency if not delimited)				
	Is the Retail Age	ency Performing Public Ou	treach?			
MP 3 - Residential Traditional Flex Track		of 4 water conservation related		gency had with the public dur	ing the year.	
MP 4 - CII	Public Information	on Programs List			New	
Traditional Flex Track	Number of Public Contacts	Did at least one contact t each quarter of the report		ng Public Information Programs	Actions	
MP 5 - Landscape Traditional Flex Track	1	6		General water conservation informa	ation Edit Delete	
PCD	16					
GPCD						
	Contact with the Media					
		ore wholesale agencies performi ed to help your agency comply		e Yes C No		
	Select the wholesale					
	Enter the name(s) of on the list (comma		Santa Barba	ara County Water Age	ncy	
	OR Retail Asses	. Contacts with the Medi	-1			
	OK Ketali Agenc	y (Contacts with the Medi	a)			
	Media Contacts I	list			New	
	Number of Media Contacts	Did at least one contact tak during each quarter of the year?		ledia Contact Types	Actions	
	1			ews releases	Edit Delete	
	6		N	ews releases		
	6		N	ews releases		
			N	ews releases		
	6 Is a Wholesale A	Agency Performing Websit	e Updates?			
	6 Is a Wholesale A Did one or more CU	Agency Performing Websit WCC wholesale agencies agree teting the requirements of and it	e Updates? to assume your	agency's c	25 C No	
	6 Is a Wholesale A Did one or more CU	WCC wholesale agencies agree betting the requirements of and t	e Updates? to assume your	agency's c	25 C No	
	6 Is a Wholesale A Did one or more CU responsibility for me Select the wholesale	WCC wholesale agencies agree teting the requirements of and a agency name(s)	te Updates? to assume your for CUWCC repo	agency's rting of this BMP?		
	6 Is a Wholesale A Did one or more CU responsibility for me Select the wholesale	WCC wholesale agencies agree setting the requirements of and t a agency name(s) of the wholesale agency if not	te Updates? to assume your for CUWCC repo	agency's rting of this BMP?		
	6 Is a Wholesale A Did one or more CU responsibility for me Select the wholesale Enter the name(s) o on the list (comma	WCC wholesale agencies agree setting the requirements of and t a agency name(s) of the wholesale agency if not	te Updates? to assume your for CUWCC repo	agency's rting of this BMP?		
	6 Is a Wholesale A Did one or more CU responsibility for me Select the wholesale Enter the name(s) of on the list (comma Is Your Agency I Updates?	WCC wholesale agencies agree setting the requirements of and the agency name(s) of the wholesale agency if not delimited) Performing Website	te Updates? to assume your for CUWCC repo	agency's ring of this BMP? FY6 ara County Water Age		

Copy of document found at www.NoNewWipTax.com

Press Release " Water Awareness Month · Water Conservation Website · Press Release / Fix A Leak -SUNEN -Did at least one Website Update take place during each quarter of the reporting year? F Yes C No Public Outreach Annual Budget Enter budget for public outreach programs. You may enter total budget in a single line or brake the budget into discrete categories by entering many rows. Please indicate if personnel costs are included in the entry. New Personnel Transaction Category Amount Comments Actions Costs Туре Included? No data to display Save

· Water Conservation Ads & Publications -

\$ 19,896.00

· Water Conservation Promotion : Publicity -

Budget \$5250 0

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Revision: 2315

#### City of Santa Maria

### Annual Reports

Enter Annual Reports Agency Info My Account

2010 - >			Outreach Cor	ica		View MOU
Vater Sources and Usage Sources Uses		0.00	true			Save
MP 1 Operations Practices Water Loss Control Metering with Commodity Retail Conservation Pricing		es treach programs. Please include th 7, above). For example, if you inclu				
MP 2 Public Outreach						New
Public Outreach Cont'd School Education	Expense Category	Expense Amount	Personnel Cos	sts Included?	Actions	
1P 3 - Residential			ſ	-	Update	Cance
raditional lex Track	Water Conservation Kits				Edit	Delete
IP 4 - CII	Water Conservation Bud A	ds			Edit	Delete
raditional ex Track 1P 5 - Landscape	Water Conservation Show Timers	er			Edit	Delete
raditional lex Track						_
	how your agency views their	Iblic information contacts. PLEASE importance / effectiveness with re				
GPCD		Importance / effectiveness with rest. Outreach efforts?				100
	how your agency views their important/ effective listed fin Were there additional Public	Importance / effectiveness with rest. Outreach efforts?	espect to conserving		e most	100
	how your agency views their important/ effective listed fin Were there additional Public Public Outreach Addition	Importance / effectiveness with rest. Outreach efforts?	espect to conserving	g water, with the	e most	Nev
	how your agency views their important/ effective listed fin Were there additional Public Public Outreach Addition Public Information Progra	Importance / effectiveness with rest. Outreach efforts?	In the second seco	g water, with the	e most	Nev
	how your agency views their important/ effective listed fin Were there additional Public Public Outreach Addition Public Information Progra Flyers and/or brochures (to	Importance / effectiveness with rest. Outreach efforts? Inal Information ams tal copies), bill stuffers, messages	In the second seco	g water, with the	e most (e Actions Update f	Nev
	how your agency views their important/ effective listed fire Were there additional Public Public Outreach Addition Public Information Progra Flyers and/or brochures (to information packets	Importance / effectiveness with rest. Outreach efforts? Inal Information ams tal copies), bill stuffers, messages	In the second seco	g water, with the	Actions Update	Nev Nev Canc Delete
	how your agency views their important/ effective listed fire Were there additional Public <b>Public Outreach Addition</b> Public Information Progra Flyers and/or brochures (to information packets General water conservation Website Website - provide link to or	Importance / effectiveness with rest. Outreach efforts? Inal Information ams tal copies), bill stuffers, messages information list of qualified landscape profession dscape Contractors Association, Irr	printed on bill,	g water, with the	Actions Update Edit Edit	Nev Canc Delete Delete
	how your agency views their important/ effective listed fin Were there additional Public Public Outreach Addition Public Information Progra Flyers and/or brochures (to information packets General water conservation Website Website Website - provide link to or (WaterSense, California Lan	Importance / effectiveness with rest. Outreach efforts? Inal Information ams tal copies), bill stuffers, messages information list of qualified landscape profession	printed on bill,	g water, with the	Actions Update Edit Edit	New Canco Delete Delete Delete
	how your agency views their important/ effective listed fin Were there additional Public Public Outreach Addition Public Information Progra Flyers and/or brochures (to information packets General water conservation Website Website Website - provide link to or (WaterSense, California Lan Association, etc.) and other	Importance / effectiveness with rest. Outreach efforts? Inal Information ams tal copies), bill stuffers, messages information list of qualified landscape profession	printed on bill,	g water, with the	Actions Update Edit Edit Edit	New New Cancology Cancolog
	how your agency views their important/ effective listed fire Were there additional Public <b>Public Outreach Addition</b> Public Information Progra Flyers and/or brochures (to information packets General water conservation Website Website - provide link to or (WaterSense, California Lan Association, etc.) and other Booths at local fairs/events Presentations Media outreach: news relea CUWCC Reporting Database 92 of 132 newspaper conta stories resulting from outre	Importance / effectiveness with rest. Outreach efforts? hal Information ams tal copies), bill stuffers, messages information list of qualified landscape profession discape Contractors Association, Ir helpful sites eses, editonal board visits, written e a Update – Business Requirements cts, television contacts, radio cont ach. Provide names of local media bio stations reached via media outr	editorials, Document Page acts, articles or markets:	g water, with the	Actions Update Edit Edit Edit Edit Edit	New New Cancology New Cancolog
	how your agency views their important/ effective listed fin Were there additional Public <b>Public Outreach Addition</b> Public Information Progra Flyers and/or brochures (to information packets General water conservation Website Website - provide link to or (WaterSense, California Lan Association, etc.) and other Booths at local fairs/events Presentations Media outreach: news relea CUWCC Reporting Database 92 of 132 newspaper conta stories resulting from outre newspaper, TV stations, rac during the reporting period Sponsor or co-sponsor land	Importance / effectiveness with rest. Outreach efforts? hal Information ams tal copies), bill stuffers, messages information list of qualified landscape profession discape Contractors Association, Ir helpful sites eses, editonal board visits, written e a Update – Business Requirements cts, television contacts, radio cont ach. Provide names of local media bio stations reached via media outr	editorials, Document Page acts, articles or markets: reach program eowners and/or	g water, with the	Actions Update Edit Edit Edit Edit Edit	New New Canc Delete Delete Delete Delete Delete Delete Delete

Social Marketing Programs

Copy of document found at www.NoNewWipTax.com

"brand," "theme" or ma	a water conservation iscot?	Yes CI	lo		
		Theme: I	JSE WATER WISELY!		-
Describe the brand, the	me or mascot.	Spanish:	use el agua sabia	amente!	+
Market Research					
Have you sponsored o market research to ref		FYes CN	o		
Madat Danash Tari		CWAC - Ca	lifornia Water Awa	reness Campaign	^
Market Research Topic					-
Durid Manager					-
Brand Message					-1
Barris Martine Chatran					<u>_</u>
Brand Mission Stateme	ent				<u>~</u>
Community Comm Do you have a commu committee? Select the name(s) of Enter the name of Foc	unity conservation Focus or Foci		6/14		
Training					New
Training Type	# of Trainings	# of Attendees	Description of Other	Actions	
Professional Landscapers	1	Planesgranters	20	Edit	Delete
Casial Marketing Ex	mandituras				
Social Marketing Ex Public Outreach Soc		enses			Nev
		1.	ption	Actions	Nev
Public Outreach Soc	cial Marketing Expe	t Descri	ption lata to display	Actions	Nev
Public Outreach Soc	Expense Amoun	t Descri		Actions	New
Public Outreach Soc Expense Category Partnering Program	Expense Amoun	t Descri No c		Actions	New
Public Outreach Soc Expense Category Partnering Program	cial Marketing Expe Expense Amoun ns - Partners lame	t Descri No c Type of	lata to display	Actions	Nev
Public Outreach Soc Expense Category Partnering Program	Expense Amoun Expense Amoun ns - Partners lame	t Descri No c Type of CLCA?	lata to display	Actions	Nev
Public Outreach Soc Expense Category Partnering Program	Expense Amoun Expense Amoun Second Se	t Descri No c Type of cLCA? rams? eners?	lata to display	Actions	
Public Outreach Soc Expense Category Partnering Program	Expense Amoun Expense Amoun ns - Partners lame	t Descri No c Type of cLCA? rams? eners? nsion?	lata to display	Actions	Nev
Public Outreach Soc Expense Category Partnering Program	Lial Marketing Expense Amoun Expense Amoun Ins - Partners Jame Green Building Prog Master Gard Cooperative Exte Local Col	t Descri No c Type of cLCA? rams? eners? nsion? leges?	lata to display	Actions	_Nev
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Public Outreach Soc Expense Category Partnering Program N	Lial Marketing Expense Expense Amoun Expense Amoun Ins - Partners Lame Green Building Prog Green Building Prog Green Building Prog Green Building Prog Cooperative Exte Local Col F	t Descri No c Type of CLCA? rams? eners? nsion? leges? Other Green	lata to display Program Business Program	Actions	

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Describe other utilities your agency partners with,	<u>م</u>
including electrical utilities	-
Conservation Gardens	
Describe water conservation gardens at your agency or	<u>ل</u> ے
other high traffic areas or new	-
Landscape contests or awards	
Describe water wise landscape contest or awards	<u>^</u>
program conducted by your agency	-
	Save

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http://bmp.cuwcc.org/Pages/CUWCC/ReportingUnit/AnnualReport.aspx?ruID=658&year=... 4/7/2011

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#### City of Santa Maria

#### Annual Reports

Enter Annual Reports Agency Info My Account

Reporting Year		BMI	P 2.2 School	Education F	Programs, Retail Ag	encies	View MOU
Water Sources and Usage Sources Uses							Save
BMP 1	Required Sc	hool Progra	ims				
Operations Practices Water Loss Control Metering with Commodity			menting school pro comply with this E		be eyes Cho		
Retail Conservation Pricing BMP 2 Public Outreach	Enter Wholesa commas:	aler Names, se	parated by	Santa Barb	ara County Water Ag	ency	- -
Public Outreach Cont'd School Education	Materials n	neet state edu	cation framework	requirements?			-
BMP 3 - Residential Traditional Flex Track	Description of	Materials		students h	ctivity books which low to conserve wate e, and how to recyc	er, learn ab	out 소
BMP 4 - CII	☐ Materials d	listributed to K	-6 Students?				
Traditional Flex Track	Description of Students	materials distr	ributed to K-6	N/A			4
BMP 5 - Landscape Traditional Flex Track	Number of stu	dents reached		565			-
GPCD	Materials d	listributed to 7	-12 Students?				
GPCD	Description of Students	materials distr	ributed to 7-12	NOT APPLIC	ABLE		•
				-			-
	Number of Dis		anares toronaria				
	Annual budget	for school ed	ucation program	2,000.00			-
	Description of programs	all other wate	r supplier educatio	n			
				1			1
		1000	am Activities				
	Classroom provide the		31		Number of attendees	565	
	Number of pre	sentadons	Conservation	-	Number of attendees	1999	
	Large group	assemblies:					
	Number of pre	sentations	1		Number of attendees	20	
	Children's wa	ater festivals	or other events				
	Number of pre	esentations	12		Number of attendees	10,000	
	Cooperative or judging) a			water educatio	on programs (various wor	kshops, science	e fair awards
	Number of pre	esentations	1		Number of attendees	20	
	Other metho	ds of dissem	inating informat	ion (i.e. themed	l age-appropriate classro	om loaner kits)	
	Description		nding Program Arbara County				
	Description	1			- 1		
	Number distributed	6					

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Number of booths	12	Number of attendees	10,000
Water conservation cont	ests such as poster an	d photo:	
Description			
Number r		-	
distributed			
Offer monetary awards/	funding or scholarship	os to students:	
Number Offered	5	Total Funding	1,500
Teacher training worksh	ops:		
Number of presentations	0	Number of attendees	0
Fund and/or staff stude: etc.:	nt field trips to treatm	ent facilities, recycling facilities, wa	ter conservation gardens,
Number of tours or field trip	os 🗍	Number of participants	1
College internships in w	ater conservation offe	red:	
Number of internships	0	Total funding	0
Career fairs/workshops:			
Number of presentations	2	Number of attendees	2,000
Additional program(s) s	upported by agency bu	it not mentioned above:	
Description		4	
		<u> </u>	
Number of events (if applicable)	12	Number of participants	10.000
Total reporting period b (include all agency costs		r school education programs	\$2,000
and the second			Save

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City of	Santa	Maria
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### Annual Reports

Enter Annual Reports Agency Info My Account

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## City of Santa Maria

#### Annual Reports

Enter Annual Reports Agency Info My Account

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Water Sources and Usage Sources Uses	Survey Year 2010							-	Save All
BMP 1 Operations Practices Water Loss Control Metering with Commodity Pathil Conservation Property	Single Family Multi Family Residential Assistance / Number Requirement Compliant Compliant Number Requirement Compliant Compliant Compliant Number Requirement Compliant Complia							Compliant	
Retail Conservation Pricing	# Accounts	6,605				2,231	-		
MP 2 Public Outreach	# Participants Overall			0%	1	1	1	0%	1
ublic Outreach Cont'd	# Leak Det Surveys		99	0%			33	0%	1
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#### City of Santa Maria

### Annual Reports

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http://bmp.cuwcc.org/Pages/CUWCC/ReportingUnit/AnnualReport.aspx?ruID=658&year=... 4/7/2011

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#### City of Santa Maria

### Annual Reports

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BMP 1				and the second se					
Operations Practices	Number of dedicated irriga		1						
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Retail Conservation Pricing	budgets	edicated non-recreational landscape a							
BMP 2	Aggregate acreage assigned	ed water budgets for dedicated non-re	creational landscape						
Public Outreach	accounts with budgets	eational areas assigned water budgets							
Public Outreach Cont'd School Education	dedicated recreational land	dscape accounts with budgets	and average ET for						
School Education	Preserved water use recor	ds and budgets for customers with dec	licated landscape						
BMP 3 - Residential	irrigation accounts for at le	east four years	Yes C	No					
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Flex Track	Technical Assistance								
BMP 4 - CII	Number of Accounts 20%	over-budget							
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Flex Track	Number of accounts 20% over-budget offered technical assistance								
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	Number of incentives	Dollar value of incentives	Incentive Types	Actions					
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http://bmp.cuwcc.org/Pages/CUWCC/ReportingUnit/AnnualReport.aspx?ruID=658&year=... 4/7/2011

## Appendix L City of Santa Maria Self-Certification for Compliance with MOU



### SELF – CERTIFICATION FOR COMPLIANCE WITH BEST MANAGEMENT PRACTICES

In 2004, the City of Santa Maria adopted a Water Conservation Plan and became signatories to the California Urban Water Conservation Council's (CUWCC) MOU. In 2005, the City of Santa Maria began Best Management Practices (BMP) Reporting with CUWCC. In addition, Santa Mara has met AB 1420 requirements with the California Department of Water Resources Division of Water Efficiency, as noted in a letter from the State on November 22, 2010.

Please check one of the boxes and sign and date this form.

⊠As the authorized representative for the applicant agency, I certify under penalty of perjury under the laws of the State of California, that the applicant agency has fully complied with the California Urban Water Conservation Council's BMPs, and that these practices are in effect as of this date. The City of Santa Maria qualifies for an exemption due to the lack of cost-effectiveness for BMPs #5, 6, and 14.

I understand that the California Department of Water Resources will rely on this signed certification in order to accept the City's 2010 Urban Water Management Plan.

Richard G. Sweet, P.E. Name of Authorized Representative (Please print)

City of Santa Maria, Director of Utilities Title

Signature

<u>May 3, 2011</u> Date

# Appendix M AB 1420 Compliance

DEPARTMENT OF WATER RESOURCES 1416 NINTH STREET, P.O. BOX 942836 SACRAMENTO, CA 94236-0001 (916) 653-5791

ARNOLD SCHWARZENEGGER, Governor



## RECEIVED

NOV 2 9 2010 **Utilities Department** 

November 22, 2010

Mr. Rick Sweet Director of Utilities City of Santa Maria 2065 East Main Street Santa Maria, California 93454

Dear Mr. Sweet:

The Department of Water Resources (DWR) has reviewed the City of Santa Maria's Self-Certification Statement - Tables 1 and 2 submitted on November 3, 2010, regarding implementation of the Urban Best Management Practices (BMPs).

The purpose of DWR's review is to determine eligibility of the City of Santa Maria receive water management grant or loan funds. DWR has followed the Draft AB 1420 Compliance Requirements dated June 1, 2009. For detailed information, please visit http://www.water.ca.gov/wateruseefficiency/finance/.

Based on DWR's review of the information in Tables 1 and 2, the City of Santa Maria has and is currently implementing the BMPs consistent with AB 1420 and, therefore, is eligible to receive water management grant or loan funds.

DWR reserves the right to request additional information and documentation, including reports from the City of Santa Maria to substantiate the accuracy of the information provided in Tables 1 and 2. DWR may reverse or modify its eligibility determination and notify you and the funding agency if inaccuracies are found in the supporting documentation or in Tables 1 and 2.

If you have any questions, please contact me at (916) 651-7025 or Jodi Evans at (916) 651-7026.

Sincerely,

Ben Junan Kh

Fethi BenJemaa Ag Water Use Efficiency Section Chief

on Chief Please copy Shannon and Teresa on Hhis Thanks Copy of document found at www.NoNewWipTax.com

## Appendix N Tables 1 and 2 of AB 1420

#### AB 1420 Self- Certification Statement Table 1

#### Note: Table 1 documents Status of Past and Current BMP implementation.

Self-Certification Statement: The Urban Water Supplier and its authorized representative certifies, under penalty of perjury, that all information and claims, stated in this table, regarding compliance and implementation of the BMPs, including alternative conservation approaches, are true and accurate. This signed AB 1420 Self-Certification Statement Table 1, and Table 2 are the basis for granting funds by the Funding Agency. Falsification and/or inaccuracies in AB 1420 Self Certification Statement Table 1, and Table 2 and in any supporting documents substantiating such claims may, at the discretion of the funding agency, result in loss of all State funds to the applicant. Additionally, the Funding Agency, in its sole discretion, may halt disbursement of grant or loan funds, not pay pending invoices, and/or pursue any other applicable legal remedy and refer the matter to the Attorney General's Office.

Applicat	ion Date:						-	atory				-		-03 J. 2	1 C C C C C C C	
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Applicant		City of Santa Maria Uti	ilities Depa	rtment		_	_	-	_			_		_		
Project	Surger Street Street	and and there and										_				
717.		nformation:	Name:	Myra Ritchi	e	_	_	-			Phone:	(805) 925-0	951 Ext. 723	E-mail:	mritchie@ci.santa-ma	ria.ca.us
Participan	ts:			(List Below)	and the								Wholesale	er (List Below)		
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C2	C3	C4	C5	*C6	C7	**C8	**C9	**C10	C11	C12	C13	C14	C15	C16	C17	C18
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BMPs required for Wholesale Supplier	BMPs required for Retail Supplier	BMPs	Retailer Yes/No	Wholesaler Y <i>es/No</i>	Regional Yes/No	BMP Checklist	Flex Track	Gallons Per Capita Per Day GPCD	Not Cost Effective	Lack of Funding	Lack of Legal Authority	CUWCC MOU Requirement Met: Retailer Yes/No	CUWCC MOU Requirement Met: Wholesaler Yes/No	Date of BMP Report Submitted to CUWCC for (2007-2008) (MOU Signatories)	Date BMP Implementation Data Submitted to DWR in CUWCC Format (Non MOU Signatories) (3)	All Supportin Documents have been Submitted Yes/No
	~	FIMP 1 Water Survey for Single/Multi-Family Residential Customers	YES	NO	NO	YES						YES	NO	3/19/2009	N/A	YES
	1	BMP 2 Residential	YES	NO	NO	YES	1					YES	NO	3/19/2009	N/A	YES
		Plumbing Retrofit BMP 3 System Water		Care and	1000	10.5.0	· · · ·		-			1			VALSE	
1	1	Audits, Leak Detection	YES	NO	NO	YES						YES	NO	3/19/2009	N/A	YES E
1	1	BMP 3 Leak Repairs	YES	NO	NO	YES						YES	NO	3/19/2009	N/A	YES O.
		BMP 4 Metering with Commodity Rates for														YES WONTAK
-	V	All New connections BMP 4 Retrofit of	YES	NO	NO	YES				-		YES	NO	3/19/2009	N/A	
-	1		YES	NO	NO	YES				-		YES	NO	3/19/2009	N/A	YES ON WWW
C2	C3	C4		*C6 P Implemen s and/or Wh / BMP		Opti	+*C9 Complianc ons/Alterr vation App (1)	native	C11 BMF	C12 Pis Exem		C14	C15 BM	C16 IP Implementa	C17 tion Requirements Met	Copy of document formd at ww
BMPs required for Wholesale Supplier	BMPs required for Retail Supplier	BMPs	Retailer Yes/No	Wholesaler Yes/No	Regional Yes/No	BMP Checklist	Flex Track	Gallons Per Capita Per Day GPCD	Not Coşt Effective	Lack of Funding	Lack of Legal Authority	CUWCC MOU Requirement Met: Retailer Yes/No	CUWCC MOL Requirement Met: Wholesaler Yes/No	Date of BMP Report Submitted to CUWCC for (2007-2008) (MOU Signatories)	Date BMP Implementation Data Submitted to DWR in CUWCC Format (Non MOU Signatories) (3)	All Support Documents have been Submitted Yes/No
		BMP 5 Large Landscape Conservation Programs and	YES	NO	NO	NO				x		YES	NO	3/19/2009	N/A	YES
		Incentives BMP 6 High- Efficiency Washing Machine Rebate														
=	~	Programs BMP 7 Public	YES	NO	NO	NO		-	-	x		YES	NO	3/19/2009		YES
1	1	Information BMP 8 School	YES	NO	NO	YES						YES	NO	3/19/2009	N/A	YES
1 -	~	Education BMP 9 Conservation	YES	NO	NO	YES						YES	NO	3/19/2009	N/A	YES
		programs for Commercial,														

	~	1232.2.2.5.5.122	YES	NO	NO	YES	2	YES	NO	3/19/2009	N/A	YES
		BMP 10 Wholesale Agency Assistance Programs	YES	NO	NO	NO		YES	NO	3/19/2009	N/A	YES
	~	BMP 11 Conservation Pricing	YES	NO	NO	YES		YES	NO	3/19/2009	N/A	YES
,	1	BMP 12 Conservation Coordinator	YES	NO	NO	YES		YES	NO	3/19/2009	N/A	YES
	1	BMP 13 Water Waste Prohibitions	YES	NO	NO	YES		YES	NO	3/19/2009	N/A	YES
	1	BMP 14 Residential ULFT Replacement Programs	YES	NO	NO	NO	x	YES	NO	3/19/2009	N/A	YES

i.

\*C6: Wholesaler may also be a retailer (supplying water to end water users) \*\*C8, \*\*C9, \*\*, and C10: Agencies choosing an alternative conservation approach are responsible for achieving water savings equal or greater than that which they would have achieved using only BMP list.

For details, please see: http://www.cuwcc.org/mou/exhibit-1-bmp-definitions-schedules-requirements.aspx.
 BMP is exempt based on cost-effectiveness, lack of funding, and lack of legal authority criteria as detailed in the CUWCC MOU
 Non MOU signatories must submit to DWR reports and supporting documents in the same format as CUWCC.

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## Appendix O Economic Analysis of Selected Demand Management Measures

#### Santa Maria Customer Service Area Table O-1. Assumptions Used for Economic Analysis

#### **General Assumptions**

1. Value of conserved water equal to \$246 per acre foot.

Provided by Santa Maria

2. Discount rate to discount costs and benefits of water conservation equal to 6%.

Provided by California Department of Water Resources.

#### Table O-1. Assumptions Used for Economic Analysis for BMP 5

#### **BMP 5 – Large Landscape Conservation Programs and Incentives**

#### **Assumptions:**

1. Develop Eto-based water use budgets for 90 percent of the CII accounts with dedicated irrigation meters and provide irrigation water use surveys to15 percent of CII accounts with mixed use meters.

#### MOU (Page 28)

2. Average size of 0.1 acres for CII mixed use accounts and 0.56 acres for CII dedicated irrigation accounts.

3. Water use prior to the survey is 4.5 ft per year.

Irrigation allocation is equal to 100 percent of local evapotranspiration (ETo), and the MOU estimates that surveys will reduce water usage by 15 percent. Based on California Irrigation Management Information System data.

4. Surveys will reduce water usage by 15%.

MOU, page 30.

5. The life span of the large landscape water surveys is four years.

A & N Technical Services report (2003) gives a life span of four years for turf audits (page 2-34). Water

surveys for large landscapes are assumed to have a similar life span.

6. Each survey will cost \$550 per acre. Minimum cost is \$250 per account.

The estimate includes labor, administration, evaluation and overhead.

### Table O-1. Assumptions Used for Economic Analysis for BMP 6

#### **BMP 6 –** High-Efficiency-Washing-Machine Rebate Programs

#### **Assumptions:**

1. Water savings from a high efficiency washing machine is 3.2 gpd for a residential unit.

Provided by Santa Maria

- 2. Estimated 10,879 residential units are eligible for replacement.
- Provided by Santa Maria.
- 3. Washing machine replacement requires 2 hours of agency staff time plus \$50 rebate for a total of \$127 per unit.

Provided by Santa Maria.

#### Table O-1. Assumptions Used for Economic Analysis for BMP 14

#### **BMP 14 – Residential ULFT Replacement Programs**

#### **Assumptions:**

4. Water savings from ULFTs are 33.9 gpd/unit for single-family residences and 49.3 gpd/unit for multi-family residences

MOU, Exhibit 6, Table 1 and Table 2.

5. Homes constructed after 1991 already have ULFTs.

As of January 1992, California legislation requires that ULFTs be installed in all newly constructed homes.

6. Natural toilet replacement rate is 4% per year.

MOU, page 79.

7. The cost of toilets, advertising, administration, overhead, and toilet recycling is \$90 per ULFT. The cost does not include installation, which will be covered by the customer.

Average based on industry cost data.

## Table O-2. Economic Analysis for BMP 5, Large Landscape Conservation Programs and Incentives

Santa Maria Customer Service Area

		Wate	er Saving Calo	ulations					Bo	nefits					Costs		
Calenda	CII Accounts w/Dedicated Irr. Meters	CII Account s w/Mixed Use Meters Offered	CII Accounts w/Mixed Use Meters %	CII Accounts w/Mixed Use Meters Interventi	Increm ental Water Saving s	Cumulat ive Water Savings	Avoide d Capital	Avoide d Variabl	Avoided Purchas	Total Undiscounte	Total Discounted	Capita	Financial Incentive	Operat ing Expen	Total Undiscounted		Net Present
r Year	Interventions	Surveys	Surveyed	ons	(AF/Yr)	(AF/Yr)	Costs	e Costs	e Costs	d Benefits	Benefits	Costs	S	ses	Costs	Total Discounted Costs	Value
2010 2011	306	131	4.80%	63	119	119	0	0	29,326	29,326	27,666	0	0	109,45 8	109,458	103,262	-75,596
								0						109,45			
2012 2013	306 0	131 131	4.80% 1.95%	63 25	119 2	239 240	0	0	58,652 59,074	58,652 59,074	52,200 49,600	0	0	8 6,367	109,458 6,367	97,417 5,346	-45,217 44,254
2013	0	131	1.95%	25	2	240	0	0	59,074 59,497	59,074 59,497	49,000	0	0	6,367	6,367	5,043	44,234 42,084
2014	0	131	0.75%	10	1	123	0	0	30,333	30,333	22,667	0	0	2,449	2,449	1,830	20,837
2016	0	131	0.75%	10	1	5	0	0	1,170	1,170	825	0	0	2,449	2,449	1,726	-902
2017	0	131	0.00%	0	0	3	0	0	747	747	497	0	0	0	0	0	497
2018	0	131	0.00%	0	0	1	0	0	325	325	204	0	0	0	0	0	204
2019	0	131	0.00%	0	0	1	0	0	162	162	96	0	0	0	0	0	96
2020	0	131	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2021	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2022	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2023	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2024	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2025	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2026	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2027	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2028	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2029	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2030	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Totals:	612	1,306		196	243	974	\$0	\$0	\$239,287	\$239,287	\$200,882	\$0	\$0	\$236,5 47	\$236,547	\$214,624	-\$13,743
									Value of C	onserved Water (\$		\$246				Benefit Cost Ratio:	0.94
										ate (Real) =	/Ar) =	\$240 6.00%				Simple Pay-Back Period (years):	21.4
										accounts with dedic	cated irrigation	0.00 /8				Discounted Cost / Water Saved	
									meters =		-	0.56				(\$/AF):	\$220
										ccounts with mixe		0.10				NPV / Water Saved (\$/AF):	-\$14
										er use (ac-ft/acre)	=	4.5					
									Water Savi	-		15%					
									Minimum C	on Measure Unit C Conservation Meas		\$550 \$250					
							(\$/Account) = Number of CII accounts with dedicated irrigation meters in 2010 = Number of CII accounts with mixed use			\$250 680							
									Number of meters in 2		mixed use	1,306					
									Lifespan of	Benefit (Years) =		4					

## Table O-2. Economic Analysis for BMP 6, High-Efficiency-Washing-Machine Rebate Programs

#### Santa Maria Customer Service Area

		Water Saving	S				Benefits (\$)				Costs	(\$)		
Calendar Year	No. of Washing Machines to be Replaced	Incremental Total Water Savings (AF/Yr)	Cumulative Total Water Savings (AF/Yr)	Avoided Capital Costs	Avoided Variable Costs	Avoided Purchase Costs	Total Undiscounted Benefits	Total Discounted Benefits	Capital Costs	Financial Incentives	Operating Expenses	Total Undiscounted Costs	Total Discounted Costs	Net Present Value
2010														
2011	544	2	2	0	0	480	480	453	0	0	69,277	69,277	65,356	-64,903
2012	544	2	4	0	0	960	960	854	0	0	69,277	69,277	61,657	-60,802
2013	544	2	6	0	0	1,440	1,440	1,209	0	0	69,277	69,277	58,167	-56,958
2014	544	2	8	0	0	1,920	1,920	1,521	0	0	69,277	69,277	54,874	-53,353
2015	544	2	10	0	0	2,400	2,400	1,793	0	0	69,277	69,277	51,768	-49,975
2016	544	2	12	0	0	2,880	2,880	2,030	0	0	69,277	69,277	48,838	-46,808
2017	544	2	14	0	0	3,360	3,360	2,235	0	0	69,277	69,277	46,073	-43,839
2018	544	2	16	0	0	3,840	3,840	2,409	0	0	69,277	69,277	43,466	-41,056
2019	544	2	18	0	0	4,320	4,320	2,557	0	0	69,277	69,277	41,005	-38,448
2020	544	2	20	0	0	4,800	4,800	2,680	0	0	69,277	69,277	38,684	-36,004
2021	0	0	20	0	0	4,800	4,800	2,529	0	0	0	0	0	2,529
2022	0	0	20	0	0	4,800	4,800	2,385	0	0	0	0	0	2,385
2023	0	0	20	0	0	4,800	4,800	2,250	0	0	0	0	0	2,250
2024	0	0	20	0	0	4,800	4,800	2,123	0	0	0	0	0	2,123
2025	0	0	20	0	0	4,800	4,800	2,003	0	0	0	0	0	2,003
2026	0	0	20	0	0	4,800	4,800	1,890	0	0	0	0	0	1,890
2027	0	0	20	0	0	4,800	4,800	1,783	0	0	0	0	0	1,783
2028	0	0	20	0	0	4,800	4,800	1,682	0	0	0	0	0	1,682
2029	0	0	20	0	0	4,800	4,800	1,586	0	0	0	0	0	1,586
2030	0	0	20	0	0	4,800	4,800	1,497	0	0	0	0	0	1,497
Totals	5,440	20	303	\$0	\$0	\$74,401	\$74,401	\$37,470	\$0	\$0	\$692,775	\$692,775	\$509,888	- \$472,418
							Value of conserved water (\$/AF) =	245.75				Bene	efit cost ratio =	0.07
							Discount rate (real) =	6.00%			q	Simple pay-back pe		272
					Water sa	vings due to v	washing machine replacement at SF homes (gallons/day)=	3.2				cost/water saved		\$1,684
						Number o	of washing machines per SF home =	1.0				NPV/ water save	,	-\$1,560
							Cost of conservation measure =	\$127					- (4010 1000) -	ψ1,000
				Pote	ntial resider	ntial units to re	eplace (2010) (Source: Santa Maria)	10,879						

## Table O-2. Economic Analysis for BMP 14, Residential ULFT Replacement Programs

Santa Maria Customer Service Area

			Water S	Savings					Benefits	(\$)				Costs (	\$)		
Calendar Year	No. of SF Toilets Required to be Replaced	Incremental Water Savings SF (AF/yr)	No. of MF Toilets Required to be Replaced	Incremental Water Savings (AF/yr)	Incremental Total Water Savings (AF/Yr)	Cumulative Total Water Savings (AF/Yr)	Avoided Capital Costs	Avoided Variable Costs	Avoided Purchase Costs	Total Undiscounted Benefits	Total Discounted Benefits	Capital Costs	Financial Incentives	Operating Expenses	Total Undiscounted Costs	Total Discounted Costs	Net Present Value
2010																	
2011	845	20	490	20	40	40	0	0	9,908	9,908	9,348	0	0	119,785	119,785	113,004	-103,657
2012	845	20	297	12	32	73	0	0	17,856	17,856	15,892	0	0	102,469	102,469	91,197	-75,305
2013	845	20	0	0	20	93	0	0	22,785	22,785	19,130	0	0	75,813	75,813	63,654	-44,524
2014	845	20	0	0	20	113	0	0	27,713	27,713	21,952	0	0	75,813	75,813	60,051	-38,099
2015	845	20	0	0	20	133	0	0	32,642	32,642	24,392	0	0	75,813	75,813	56,652	-32,260
2016	845	20	0	0	20	153	0	0	37,571	37,571	26,486	0	2	75,813	75,815	53,447	-26,961
2017	845	20	0	0	20	173	0	0	42,499	42,499	28,265	0	2	75,813	75,815	50,421	-22,157
2018	845	20	0	0	20	193	0	0	47,428	47,428	29,757	0	2	75,813	75,815	47,567	-17,810
2019	845	20	0	0	20	213	0	0	52,357	52,357	30,990	0	2	75,813	75,815	44,875	-13,885
2020	845	20	0	0	20	233	0	0	57,286	57,286	31,988	0	2	75,813	75,815	42,335	-10,347
2021	845	20	0	0	20	253	0	0	62,214	62,214	32,774	0	2	75,813	75,815	39,938	-7,165
2022	845	20	0	0	20	273	0	0	67,143	67,143	33,368	0	2	75,813	75,815	37,678	-4,310
2023	845	20	0	0	20	293	0	0	72,072	72,072	33,790	0	2	75,813	75,815	35,545	-1,755
2024	845	20	0	0	20	313	0	0	77,000	77,000	34,057	0	2	75,813	75,815	33,533	524
2025	845	20	0	0	20	333	0	0	81,929	81,929	34,186	0	2	75,813	75,815	31,635	2,551
2026	845	20	0	0	20	353	0	0	86,858	86,858	34,191	0	2	75,813	75,815	29,844	4,347
2027	845	20	0	0	20	373	0	0	91,787	91,787	34,086	0	2	75,813	75,815	28,155	5,931
2028	845	20	0	0	20	394	0	0	96,715	96,715	33,884	0	2	75,813	75,815	26,561	7,322
2029	845	20	0	0	20	414	0	0	101,644	101,644	33,595	0	2	75,813	75,815	25,058	8,537
2030	845	20	0	0	20	434	0	0	106,573	106,573	33,230	0	2	75,813	75,815	23,640	9,590
Totals	16,900	401	787	33	434	4,850	\$0	\$0	\$1,191,981	\$1,191,981	\$575,360	\$0	32	\$1,586,888	\$1,586,920	\$934,791	-\$359,431
											045 75				D	an afit an at matin	0.00
										rved water (\$/AF) =	245.75					enefit cost ratio =	0.62
										scount rate (real) =	6.00%			Disco		<pre>k period (years) =</pre>	32
								٨٠٠٠٠		replacement rate =	4%			Disco	unted cost/water sav		\$2,156
									0 ,	sing turnover rate =	10.5%				NPV/ water sa	aved (acre-feet) =	-\$829
										sing turnover rate =	3.5%						
										/dwelling unit/day =	33.9						
						vvater saving	is due to toilet	replacement a		/dwelling unit/day =	44.3						
										lets per SF home =	1.6						
										ets per MF home =	1.2						
										ervation measure =	\$90						
										single-family units =	18,436						
									2010	multi-family units =	787						

## Table O-3. Definitions of Terms Used in the Economic Analysis

Term	Definition	Comments
Benefits:		
Avoided Capital Costs	Capital costs that are avoided by implementing the BMP	Example is the cost of a well that would not have to be installed due to implementation of the BMP.
Avoided Variable Costs	Variable costs that are avoided by implementing the BMP.	Example is the cost of electricity that would be saved if the BMP were implemented.
Avoided Purchase Costs	Purchase costs that are avoided by implementing the BMP.	Example is the cost of purchasing water that would not be required due to implementation of the BMP.
Total Undiscounted Benefits	The sum of avoided capital, variable, and purchase costs.	
Total Discounted Benefits	The present value of the sum of avoided capital, variable, and purchase costs.	The discount rate is used to calculate the present value of avoided costs.
Costs:		
Capital Costs	Capital costs incurred by implementing the BMP.	
Financial Incentives	Financial incentives paid to customers.	Example is the rebate for purchasing low-flow plumbing devices.
Operating Expenses	Operating expenses incurred implementing the BMP.	Example is the administrative cost of conducting surveys.
Total Undiscounted Costs	The sum of capital, financial incentives and operating expenses.	
Total Discounted Costs	The present value of the sum of capital, financial incentives and operating expenses.	The discount rate is used to calculate the present value of incurred costs.
Results:		
Net Present Value	Total discounted benefits minus total discounted costs.	A value greater than zero indicates an economically justifiable BMP.
Benefit/Cost Ratio	The sum of the total discounted benefits divided by the sum of the total discounted costs.	A ratio greater than one indicates an economically justifiable BMP.
Simple Pay-Back Period	The sum of the total discounted costs divided by the average annual total discounted benefits.	Indicates the number of years required for the benefits to pay back the costs of the BMP.
Discounted Cost/Water Saved	The sum of the total discounted costs divided by the total acre-feet of water saved over the study period.	Indicates the present-value cost to save one acre-foot of water. A low value is considered economically attractive.
Net Present Value/Water Saved	The sum of the net present value divided by the total acre-feet of water saved over the study period.	Indicates the net value of saving one acre-foot of water. A high value is considered economically attractive.